



CYNGOR BWRDEISTREF SIROL
RHONDDA CYNON TAF
COUNTY BOROUGH COUNCIL

GWŶS I GYFARFOD O'R CYNGOR

C. Hanagan
Cyfarwyddwr Gwasanaeth y Gwasanaethau Democrataidd a Chyfathrebu
Cyngor Bwrdeistref Sirol Rhondda Cynon Taf
Y Pafiliynau
Parc Hen Lofa'r Cambrian
Cwm Clydach CF40 2XX

Dolen gyswllt: Ms J Nicholls - Gwasanaethau Democrataidd (01443 424098)

DYMA WŶS I CHI i gyfarfod rhithwir o **PWYLLGOR TROSOLWG A CHRAFFU**
ar **DYDD LLUN, 18FED IONAWR, 2021** am **5.00 PM.**

Caiff Aelodau nad ydyn nhw'n aelodau o'r pwyllgor ac aelodau o'r cyhoedd gyfrannu yn y cyfarfod ar faterion y cyfarfod er bydd y cais yn ôl doethineb y Cadeirydd. Gofynnwn i chi roi gwybod i Wasanaethau Democrataidd erbyn Dydd Iau, 14 Ionawr 2021 trwy ddefnyddio'r manylion cyswllt uchod, gan gynnwys rhoi gwybod a fyddwch chi'n siarad Cymraeg neu Saesneg.

AGENDA

Tudalennau

1. DATGANIAD O FUDDIANT

Derbyn datganiadau o fuddiannau personol gan Gyngorwyr, yn unol â gofynion Cod Ymddygiad y Cyngor.

Nodwch:

1. Mae gofyn i Aelodau ddatgan rhif a phwnc yr agendwm mae eu buddiant yn ymwneud ag ef a mynegi natur y buddiant personol hwnnw; a
2. Lle bo Aelodau'n ymneilltuo o'r cyfarfod o ganlyniad i ddatgelu buddiant sy'n rhagfarnu, rhaid iddyn nhw roi gwybod i'r Cadeirydd pan fyddan nhw'n gadael.

2. COFNODION

Cadarnhau cofnodion o gyfarfodydd rhithwir y Pwyllgor Trosolwg a Chraffu a gynhaliwyd ar y dyddiadau canlynol:-

- 1 Rhagfyr 2020
- 9 Rhagfyr 2020

5 - 26

ADRODDIAD Y CYFARWYDDWR GWASANAETH – GWASANAETHAU DEMOCRATAIDD A CHYFATHREBU

3. RHAGLENNI GWAITH Y CABINET A'R PWYLLGORAU CRAFFU AR GYFER 2020-21

Trafod blaengynlluniau'r Cabinet a'r Pwyllgor Trosolwg a Chraffu ar gyfer Blwyddyn y Cyngor 2020/2021

27 - 70

ADRODDIADAU'R SWYDDOGION

4. CYNLLUN ADBORTH CORFFORAETHOL Y CYNGOR (CFS)

Derbyn trosolwg o Gynllun Adborth Corfforaethol y Cyngor gyda'r bwriad o nodi themâu, tueddiadau a gwelliannau i'w hadolygu yn y dyfodol.

71 - 86

5. ADOLYGIAD Y CADEIRYDD A DOD Â'R CYFARFOD I BEN

Adlewyrchu ar y cyfarfod a'r camau gweithredu i'w dwyn ymlaen.

6. MATERION BRYD

Trafod unrhyw faterion sydd, yn ôl doethineb y Cadeirydd, yn faterion bryd yng ngoleuni amgylchiadau arbennig.

Cyfarwyddwr Gwasanaeth y Gwasanaethau Democrataidd a Chyfathrebu

Cylchreliad:-

Cadeirydd ac is-gadeirydd y Pwyllgor Trosolwg a Chraffu
(Y Cynghorydd M Adams a Y Cynghorydd W Lewis)

Y Cynghorwyr Bwrdeistref Sirol:

Y Cynghorydd J Bonetto, Y Cynghorydd P Jarman, Y Cynghorydd H Boggis,
Y Cynghorydd J Brencher, Y Cynghorydd E Stephens, Y Cynghorydd L Walker,
Y Cynghorydd G Caple, Y Cynghorydd M Griffiths, Y Cynghorydd W Jones,
Y Cynghorydd A Cox, Y Cynghorydd G Hughes and Y Cynghorydd M Forey

Christian Hanagan, Cyfarwyddwr Gwasanaeth y Gwasanaethau Democrataidd a Chyfathrebu

Aelodau Cyfetholedig Addysg er gwybodaeth-

Mr M Cleverley, Cynrychiolydd Cymdeithas Genedlaethol yr Ysgolfeistri ac Undeb yr Athrawesau a'r Panel Athrawon
Ms A Jones, Cynrychiolydd UNITE
Mr C Jones, Cynrychiolydd GMB
Mrs C Jones, Cynrychiolydd Undeb Cenedlaethol yr Athrawon a'r Panel Athrawon
Mr D Price, Cynrychiolydd UNSAIN/UNISON
Mr J Fish, Cynrychiolydd Rhiant-Lywodraethwr wedi'i ethol
Mr A Ricketts, Cynrychiolydd Awdurdodau Esgobaethol â'r hawl i bleidlais
Mrs R Nicholls, Cynrychiolydd Rhiant-Lywodraethwr wedi'i ethol
Mr L Patterson, Cynrychiolydd Rhiant-Lywodraethwr wedi'i ethol

Y Cynghorydd M Webber

Mr G Davies – Cadeirydd y Pwyllgor Archwilio

Tudalen wag

CYNGOR RHONDDA CYNON TAF

Cofnodion cyfarfod rhithwir y Pwyllgor Trosolwg a Chraffu a gafodd ei gynnal ddydd Mawrth, 1 Rhagfyr 2020 am 5pm.

Cynghorwyr y Fwrdeistref Sirol – Aelodau o'r Pwyllgor Trosolwg a Chraffu oedd yn bresennol:

Y Cynghorydd M Adams (Cadeirydd)

Y Cynghorydd W. Lewis	Y Cynghorydd J. Bonetto
Y Cynghorydd P. Jarman	Y Cynghorydd H. Boggis
Y Cynghorydd J. Brencher	Y Cynghorydd E Stephens
Y Cynghorydd L Walker	Y Cynghorydd G. Caple
Y Cynghorydd M. Griffiths	Y Cynghorydd W. Jones
Y Cynghorydd A. Cox	Y Cynghorydd G. Hughes
Y Cynghorydd M. Forey	

Aelodau o'r Cabinet yn bresennol

Cynghorydd y Fwrdeistref Sirol G. Hopkins - Aelod o'r Cabinet ar faterion Gwasanaethau Cymuned i Oedolion a'r Gymraeg

Aelodau'r Pwyllgor Craffu ar faterion lechyd a Lles

Cynghorydd y Fwrdeistref Sirol R Yeo, Cadeirydd
Cynghorydd y Fwrdeistref Sirol G Stacey
Cynghorydd y Fwrdeistref Sirol A Roberts

Swyddogion oedd yn bresennol

Mr C. Hanagan, Cyfarwyddwr Gwasanaeth – Gwasanaethau Democraidd a Chyfathrebu
Mr Gio Isingrini, Cyfarwyddwr Cyfadran y Gwasanaethau Cymuned a Gwasanaethau i Blant

Mr Neil Elliott, Cyfarwyddwr Gwasanaeth - Gwasanaethau i Oedolion

Bwrdd Cynghori Pobl Hŷn (OPAG)

Ms A Tritchler (Cadeirydd y Bwrdd Cynghori Pobl Hŷn)
Ms L Corre (Ysgrifennydd y Bwrdd Cynghori Pobl Hŷn)

4 Croeso a Chyflwyniadau

Croesawodd Cadeirydd y Pwyllgor Trosolwg a Chraffu aelodau'r Pwyllgor Trosolwg a Chraffu yn ogystal ag Aelodau'r Pwyllgor Craffu ar faterion lechyd a Lles i'r cyfarfod.

Roedd y Cadeirydd hefyd wedi croesawi cynrychiolwyr y Grŵp Cynghori Pobl Hŷn, Ms A Tritchler (Cadeirydd Bwrdd Cynghori Pobl Hŷn a Ms L Corre (Ysgrifennydd Bwrdd Cynghori Pobl Hŷn) yn ogystal â'r Aelod o'r Cabinet ar faterion Gwasanaethau Cymuned i Oedolion a'r Gymraeg.

5 Datganiad o Fuddiant

Yn unol â Chod Ymddygiad y Cyngor, cafodd y datganiadau o fuddiant personol canlynol eu gwneud ynglŷn â'r agenda:-

- Cynghorydd y Fwrdeistref Sirol W Lewis - "Roeddwn i wedi gweithio ar y cyfleuster Gofal Ychwanegol Nhŷ Heulog"
- Cynghorydd y Fwrdeistref Sirol J Brencher - "Fi yw'r aelod lleol yn yr ardal lle mae'r ddarpariaeth Gofal Ychwanegol yn cael ei datblygu, ardal Graig."
- Cynghorydd y Fwrdeistref Sirol S Evans - "Fi yw'r aelod lleol yn yr ardal lle mae darpariaeth Gofal Ychwanegol Maes y Ffynnon yn cael ei datblygu."
- Cynghorydd y Fwrdeistref Sirol A Cox - "Mae Dan Y Mynydd ychydig y tu allan i'm ward"
- Cynghorydd y Fwrdeistref Sirol G Caple - "Mae Dan Y Mynydd wedi'i leoli yn ward Y Cymer ac mae Tŷ Bronwydd wedi'i leoli yn ward Porth"

6 Gwaith Cyn y Cam Craffu - Moderneiddio Gwasanaethau Cartrefi Gofal Preswyl y Cyngor ar gyfer Pobl Hŷn

Rhoddodd Cyfarwyddwr Gwasanaeth y Gwasanaethau Democrataidd a Chyfathrebu wybod mai pwrpas yr adroddiad yw rhoi cyfle i'r Pwyllgor Trosolwg a Chraffu drafod canlyniadau'r ymgynghoriad ar yr opsiynau a ffafrir ar gyfer dyfodol un ar ddeg cartref gofal preswyl ar gyfer pobl hŷn ac i gyflawni gwaith cyn y cam craffu ar argymhellion a fydd yn cael eu trafod gan y Cabinet ar 3 Rhagfyr 2020.

Ychwanegodd fod aelodau'r pwyllgor hwn wedi cael cyfle i gyfrannu at y trafodaethau hyn trwy gydol y broses yn ystod ymgynghoriadau blaenorol yn 2018 a 2019 mewn perthynas â dyfodol y Gwasanaethau Cartref Gofal Preswyl y Cyngor ar gyfer Pobl Hŷn yn y dyfodol. Cyfeiriodd y Cyfarwyddwr Gwasanaeth at bresenoldeb Cyfarwyddwr Cyfadran y Gwasanaethau Cymuned a Gwasanaethau i Blant a Chyfarwyddwr y Gwasanaethau i Oedolion yn y cyfarfod er mwyn ateb unrhyw ymholiadau.

Cyfeiriodd Cyfarwyddwr Cyfadran y Gwasanaethau Cymuned a Gwasanaethau i Blant at yr adroddiad sy'n gofyn bod y Cabinet yn trafod deilliant yr ymgynghoriad ar yr opsiynau a ffafrir ar gyfer dyfodol yr un ar ddeg cartref gofal preswyl ar gyfer pobl hŷn sy'n cael eu rheoli gan y Cyngor ac i wneud argymhellion pellach a fydd yn cynyddu nifer y cartrefi gofal preswyl sy'n cael eu rheoli gan y Cyngor i **naw**, gan gynnwys Garth Olwg ac Ystrad Fechan ac i ailddatblygu Dan y Mynydd a Bronllwyn er mwyn cwrdd â'r anghenion sydd wedi'u nodi o ran llety â gofal a chymorth ychwanegol a thai gofal ychwanegol. Cadarnhawyd y bydd adroddiad pellach a fydd yn nodi'r gofynion adnewyddu ar gyfer y cyfleusterau hynny yn cael ei gyflwyno maes o law. Roedd y Cyfarwyddwr Cyfadran hefyd wedi cydnabod y cyfle i gyflawni gwaith craffu er mwyn ymateb i ganlyniadau'r ymgynghoriad cyn i'r Cabinet fynd ati i drafod yr argymhellion.

Yn dilyn ei gyflwyniad mewn perthynas â'r adroddiad, roedd yr Aelod o'r Cabinet ar faterion Gwasanaethau i Oedolion a'r Gymraeg wedi rhoi gwybod ei fod ef wedi bod yn bresennol er mwyn gwrandao ar sylwadau'r pwyllgor craffu ac

adlewyrchu ar yr adborth cyn cyfarfod y Cabinet ar 3 Rhagfyr.

Cafodd Ms Tritschler a Ms Corre o'r Grŵp Cyngori Pobl Hŷn gyfle i annerch y Pwyllgor gan gyflwyno sawl sylw megis sut bydd y gwasanaethau oriau dydd i bobl ag anabledau dysgu/awtistiaeth a phobl hŷn sy'n cael eu darparu ar hyn o bryd ar y safleoedd yma yn parhau a sut i wahaniaethu rhwng anghenion cymhleth ac anghenion safonol?

Roedden nhw wedi cydnabod y gwaith caled sydd wedi cael ei fuddsoddi yn y broses ymgynghori a'r adroddiadau hyd yn hyn ac yn edrych ymlaen yn arw at ddatblygiad y Tai Gofal Ychwanegol ym Mhontypridd.

Wrth ymateb i'r ymholiadau ynghylch gwasanaethau oriau dydd ym Mronllwyn a Dan y Mynydd ac fel sydd wedi'i bennu yn yr adroddiad, cadarnhawyd y bydd gwaith ailddatblygu'r ddau safle yn gofyn am ailddosbarthu'r gwasanaethau oriau dydd/awtistiaeth a'r gwasanaethau oriau dydd i bobl hŷn sy'n cael eu darparu yn y safleoedd hyn a byddai'r Cabinet yn derbyn adroddiadau pellach sy'n pennu cynigion ar gyfer y gwasanaethau oriau dydd diwygiedig fel sydd wedi'u hadlewyrchu yn yr argymhellion.

Cafodd Aelodau'r Pwyllgor Trosolwg a Chraffu gyfle i ofyn cwestiynau a chodi ymholiadau fel a ganlyn:-

Gofynnodd un Aelod a oedd y datblygiad Gofal Ychwanegol arfaethedig yn Nhŷ Bronwydd ac Aberpennar yn rhan o'r gwaith cynllunio ymlaen llaw ar gyfer agenda'r Cyngor a chafodd cwestiwn ei ofyn mewn perthynas â'r dyddiad sydd ar y cynlluniau yn yr atodiadau sy'n gysylltiedig â'r adroddiad, sy'n nodi Chwefror 2020, a p'un a yw'r methiant i ddatblygu Tŷ Bronwydd wedi arwain at wneud penderfyniad ar ddyfodol Bronllwyn.

Roedd y Cyfarwyddwr Cyfadran a Chyfarwyddwyr y Gwasanaethau i Oedolion wedi ymateb i'r ymholiad gan esbonio bod nifer o safleoedd wedi cael eu nodi yn 2017, gan gynnwys edrych ar gyfleusterau'n agos at ganol trefi er y bydd opsiynau eraill yn cael eu hystyried ar sail modelau costau. Roedd Dan y Mynydd wedi rhoi cyfle i'r Cyngor greu cyfleuster yn ardal Porth ac yn cynrychioli safle mwy priodol na safle Tŷ Bronwydd er mwyn datblygu'r cyfleuster.

Cadarnhaodd Cyfarwyddwr y Gwasanaethau i Oedolion y byddai ymateb ynghylch dyddiad y cynlluniau sydd wedi'u henwi uchod yn cael eu rhannu â'r aelod o'r pwyllgor.

Wrth ymateb i'r ymholiad ynghylch a yw'r cynigion yn gynaliadwy ac yn cynrychioli dewis ymarferol ar gyfer y dyfodol o safbwynt ariannol ac o safbwynt adnoddau dynol, cadarnhawyd bod y cynlluniau'n gynaliadwy o safbwynt ariannol a byddai'r Cyngor yn darparu'r gofal a chymorth ar y safle pe byddai'r Cabinet yn cymeradwyo'r argymhellion.

O ran a yw'r 203 o leoedd gwag mewn cartrefi gofal yn nifer realistig neu wedi codi o ganlyniad i deuluoedd yn dewis peidio â rhoi aelod hŷn o'r teulu mewn cartref gofal oherwydd Covid-19, nododd Cyfarwyddwr Cyfadran y Gwasanaethau Cymuned a Gwasanaethau i Blant er bod Covid-19 wedi cael effaith ar nifer y lleoedd sydd ar gael, mae'r duedd yn dangos bod nifer o leoedd wedi bod ar gael yn y cartrefi yma ers peth amser felly mae'n werth canolbwyntio ar ofal cymhleth, datblygu'r Model Gofal Ychwanegol fel dull amgen a gwneud defnydd gwell o'r sector annibynnol, lle bo angen.

O ran gostwng y terfyn oedran ar gyfer y rheiny ag anghenion cymhleth, awgrymodd y Cyfarwyddwr Cyfadran fod y cyfleusterau yn cael eu hystyried fel darpariaeth ar gyfer pobl hŷn ac yn adlewyrchu anghenion pobl hŷn, er bod yna mwy o hyblygrwydd erbyn hyn o ran derbyn unigolion i gartrefi, yn enwedig yn rhan o'r model Gofal Ychwanegol.

Cadarnhaodd y Cyfarwyddwr Cyfadran fod gwaith rheoli'r farchnad yn ofyniad rhanbarthol felly buont yn gweithio gyda'n cydweithwyr yng Nghwm Taf i nodi ym mhle mae'r galw. Mae yna Ddatganiad o Sefyllfa'r Farchnad Ranbarthol ac mae Cynllun Comisiynu yn cael ei ddatblygu a fydd yn nodi meysydd risg megis y rheiny sydd angen gofal nyrsio â gofal dementia na all y cyngor eu darparu felly anogir cydweithwyr gofal preifat i ymgymryd â'r maes gofal hwn. Pwysleisiodd y Cyfarwyddwr fod gan y Cyngor berthynas dda gyda darparwyr allanol er mwyn sicrhau bod y ffioedd yn rhesymol ac yn deg. Cadarnhaodd y Cyfarwyddwr Cyfadran y bydd anghenion staffio ar gyfer Dan y Mynydd yn cael eu rheoli'n fewnol a bod staff eisoes ar gael ac yn mynd i gael eu trosglwyddo i'r cyfleuster.

Ychwanegodd Cyfarwyddwr y Gwasanaethau i Oedolion fod y model ffioedd yn cael eu hadolygu ar gyfer y flwyddyn nesaf ac mae'r wybodaeth yn cael ei rhannu â'r darparwyr. Mae trafodaethau ar y gweill gyda Llywodraeth Cymru mewn perthynas â darparu Cronfa Galedi i gefnogi Cartrefi Gofal a darparwyr eraill trwy gynnig taliadau ychwanegol yn ystod y pandemig a fydd yn cefnogi staff ac yn ariannu cyfleusterau. Cadarnhaodd y Cyfarwyddwr fod £3.5miliwn ychwanegol wedi cael ei ddarparu i Ddarparwyr Gofal Cartref ers mis Mawrth 2020 o ganlyniad i'r Gronfa Galedi, sy'n cynnig rhywfaint o gynaliadwyedd.

Cadarnhaodd y Cyfarwyddwr Cyfadran y bydd y Cyngor yn gyfrifol am sicrhau staff yn y cyfleusterau Gofal Ychwanegol mwy, megis ym Mhontypridd a'r Porth, ond bydd darparwyr gofal cartref yn gyfrifol yn y cyfleusterau llai. Mae gan y Cyngor bartneriaeth gyda'r Darparwr ym Maes-y-Ffynnon. Y Cyngor yw'r comisiynwyr o hyd, felly'r Cyngor sydd â'r cyfrifoldeb pennaf wrth sicrhau presenoldeb cryf yr Awdurdod Lleol yn y cyfleusterau hynny sy'n cael eu rheoli gan y Cyngor.

Rhoddodd Cyfarwyddwr y Gwasanaethau i Oedolion wybod bod gan y cynllun ym Mhontypridd Ganolfan Oriau Dydd yn y cyfleuster, ac mae gan y Cyngor yr holl hawliau enwebu ar gyfer y Ganolfan. Mae modd integreiddio'r cyfleuster Gofal Ychwanegol gyda chynlluniau oriau dydd y gymuned leol. Bydd darparwyr tai a staff gofal yn cael eu hannog i gefnogi swyddogaethau a gweithgareddau ar gyfer y rheiny sy'n byw yn y cynllun a'r gymuned leol. Ychwanegodd fod y Cyngor yn gyfrifol am fonitro cytundebau, sy'n bwysig wrth sicrhau ansawdd y gwasanaethau sy'n cael eu darparu. Ond, cyfeiriodd y Cyfarwyddwr hefyd at Uned Datblygu'r Gweithlu Ranbarthol y Cyngor sydd hefyd yn darparu hyfforddiant i'r sector annibynnol, weithiau ar y cyd â staff y cyngor, a chyfleoedd dysgu ar draws darparwyr. Caiff enghreifftiau o arfer da a dysgu eu rhannu ar draws y sectorau.

Cafwyd ymateb i ymholiad mewn perthynas â'r ddarpariaeth ym Mronllwyn a sut mae hynny yn wahanol i'r hyn a oedd yn cael ei ddarparu yn lleoliad Bryn y Jones.

Roedd sawl aelod o'r pwyllgor wedi canmol yr adroddiad gan gydnabod bod y cynigion yn cynnig datrysiadau y mae modd eu haddasu ar gyfer poblogaeth hŷn sy'n tyfu. Yn enwedig gan fod y cyfleuster Gofal Ychwanegol yn cynnig llety i barau ac mae modd addasu'r cyfleuster er mwyn diwallu'u hanghenion wrth

iddyn nhw fynd yn hŷn. Roedd Aelodau hefyd wedi canmol y broses ymgynghori a oedd wedi gwrando ar ddymuniadau ac anghenion trigolion lleol ac yn ystyried yr heriau sydd wedi'u rhagweld.

Dyweddodd aelod o'r Pwyllgor Trosolwg a Chraffu ei bod wedi pleidleisio o blaid y cynnig a gafodd ei golli ar 22 Gorffennaf 2019 "... bod y Cabinet yn cadw'r lefel bresennol o ddarpariaeth gofal preswyl". Pryd hynny, y dewis a oedd yn cael ei ffafrio gan y Cabinet oedd cadw 7 a datgomisiynu pedwar arall, heddiw mae'r pwyllgor yn craffu ar gynnig i gadw 9 cartref sy'n dangos bod barn y cyhoedd yn arwain yr agenda, gan lunio dadl gref dros eu cadw. Ychwanegodd yr Aelod na fydd y newid yma'n cael ei wireddu os nad yw'r cyllid ar gael er mwyn ei gyflawni.

I gloi, cafodd Cadeirydd y Pwyllgor Craffu ar faterion lechyd a Lles gyfle i siarad am y cynigion a'r argymhellion drwy groesawu'r adroddiad cynhwysfawr sy'n hyrwyddo cyfleoedd byw'n annibynnol yn y cartref ar gyfer preswylwyr fel bod modd diwallu anghenion cymhleth. Roedd ef hefyd wedi cydnabod gwerth y broses ymgynghori, gan nodi pa mor fanwl oedd y broses, sydd wedi arwain at gyfres o gynigion teilwng.

Ar ôl trafod yr argymhellion, **PENDERFYNWYD:**

1. Cydnabod y cyfle i gyflawni gwaith cyn y cam craffu ar gynnwys yr Adroddiad i'r Cabinet sydd wedi'i atodi, cyn i'r Cabinet ei drafod;
2. Gofyn i'r Cyfarwyddwr Gwasanaeth - Gwasanaethau Democratiaidd a Chyfathrebu gyflwyno adborth y Pwyllgor Trosolwg a Chraffu sy'n cynnwys sylwadau, arsylwadau a/neu argymhellion y Pwyllgor i'r Cabinet sydd i fod i drafod y mater yma ar 3 Rhagfyr 2020; a
3. Parhau i dderbyn y newyddion diweddaraf ynglŷn â'r cynnydd sydd wedi'i wneud ar y mater a lle bo angen, rhoi adborth i'r Cabinet i sicrhau bod y Pwyllgor Craffu yn parhau i gyfrannu at y cynigion.

Daeth y cyfarfod i ben am 6.20pm

**Y Cynghorydd M Adams
Cadeirydd**

Tudalen wag

CYNGOR RHONDDA CYNON TAF

Cofnodion o gyfarfod ar-lein o'r Pwyllgor Trosolwg a Chraffu a gynhaliwyd ddydd Mercher 9 Rhagfyr 2020 am 5.00 pm.

Cynghorwyr y Fwrdeistref Sirol – Aelodau o'r Pwyllgor Trosolwg a Chraffu oedd yn bresennol:

Y Cynghorydd M Adams (Cadeirydd)

Y Cynghorydd W Lewis	Y Cynghorydd J. Bonetto
Y Cynghorydd P. Jarman	Y Cynghorydd H. Boggis
Y Cynghorydd J. Brencher	Y Cynghorydd E Stephens
Y Cynghorydd G. Caple	Y Cynghorydd M. Griffiths
Y Cynghorydd W Jones	Y Cynghorydd A. Cox
Y Cynghorydd G. Hughes	Y Cynghorydd M Forey

Swyddogion oedd yn bresennol

Mr C Hanagan, Cyfarwyddwr Gwasanaeth, Gwasanaethau Democrataidd a Chyfathrebu
Mr M Murphy, Ymgynghorydd Iechyd a Diogelwch
Mr R Waters, Cyfarwyddwr Gwasanaeth – Gwasanaethau Rheng Flaen

7 Datganiadau o Fuddiant

Yn unol â Chod Ymddygiad y Cyngor, gwnaed y datganiad canlynol yn ddiweddarach yn y cyfarfod (mae Cofnod Rhif 13 yn cyfeirio ato) ynghylch Eitem 6 ar yr Agenda - Ymgynghoriad Llywodraeth Cymru: Rheoliadau Drafft i sefydlu Cyd-bwyllgorau Corfforaethol (CJCs)

Cynghorydd y Fwrdeistref Sirol M Griffiths- "Mae fy ngŵr wedi bod yn gweithio ar y Bil Llywodraeth Leol ac Etholiadau (Cymru)"

8 Ymddiheuriadau

Daeth ymddiheuriad am absenoldeb gan Gynghorydd y Fwrdeistref Sirol L. Walker.

9 Cofnodion

PENDERFYNWYD cymeradwyo cofnodion cyfarfod y Pwyllgor Trosolwg a Chraffu a gynhaliwyd ar 14 Hydref, 2020 yn rhai cywir.

10 ADOLYGU ASESIAD RISG TÂN

Cyflwynodd Ymgynghorydd Iechyd a Diogelwch y Cyngor adroddiad y Cyfarwyddwr Materion Adnoddau Dynol, a oedd yn nodi'r wybodaeth ddiweddaraf am broses Asesu Perygl Tân y Cyngor, yn dilyn cais yn y cyfarfod Trosolwg a Chraffu ar 12 Tachwedd 2019. Atgoffwyd yr Aelodau bod y pwyllgor craffu wedi penderfynu y byddai'r pwyntiau canlynol yn cael eu rhoi ar waith: -

- Ymgorffori'r modiwlau E-ddysgu sydd newydd eu datblygu ym mhob cwrs ar gyfer sefydlu gweithwyr newydd;
- Y caiff 'hapwiriadau' eu cynnal mewn ysgolion ac adeiladau sy'n eiddo i'r Cyngor, yn ogystal â'r asesiadau diogelwch tân rheolaidd a drefnwyd ymlaen llaw, er mwyn sicrhau cydymffurfiad llawn;
- Bod aseswyr risg tân y Cyngor yn gyfrifol a, gynnal asesiadau risg tân mewn ysgolion ac adeiladau sy'n eiddo i'r Cyngor ar sail cylchdro er mwyn atal cynefindra posibl; a
- Bod adroddiad pellach yn cael ei ddwyn yn ôl i'r Pwyllgor Trosolwg a Chraffu mewn pedwar mis i sicrhau bod y camau a godwyd gan Aelodau Craffu yn cael eu rhoi ar waith.

Cadarnhaodd yr Ymgynghorydd Iechyd a Diogelwch, yn unol â chyfarwyddyd y Pwyllgor Trosolwg a Chraffu, fod y materion a grybwyllwyd uchod wedi'u rhoi ar waith, ac ers 3 Tachwedd 2020, mae 364 o weithwyr wedi cwblhau'r cwrs e-ddysgu ymwybyddiaeth diogelwch tân, ac mae 67 wedi cwblhau'r cwrs e-ddysgu Diogelwch Tân ar gyfer Rheolwyr Safle. Bod dyddiad cau ar gyfer cwblhau'r modiwlau e-ddysgu ar gyfer rheolwyr safle bellach wedi'i nodi, sef 31 Mawrth 2021, a byddai hyn yn cael ei fonitro trwy'r Cyfarwyddwyr perthnasol.

Mewn ymateb i ymholiad gan Gadeirydd y Pwyllgor Trosolwg a Chraffu ynghylch targedu'r modiwlau e-ddysgu at ddirprwy reolwyr, cadarnhaodd yr Ymgynghorydd Iechyd a Diogelwch y bydd rheolwyr safle a dirprwyon yn cyrchu'r rhaglen.

Dywedwyd wrth y Pwyllgor fod hapwiriadau bellach yn cael eu cynnal ar gyfer ysgolion ac adeiladau eraill sy'n eiddo i'r Cyngor yn ogystal ag asesiadau/archwiliadau diogelwch tân a drefnwyd ymlaen llaw, ac mae aseswyr risg tân yn gyfrifol am gynnal Asesiadau Risg Tân ar sail cylchdro er mwyn osgoi unrhyw gynefindra posibl a oedd yn peri pryder i'r Aelodau.

Trwy ei drafodaethau gyda'r Ymgynghorydd Iechyd a Diogelwch, gofynnodd y pwyllgor a allai Asesiadau Risg Diogelwch Tân y Cyngor gwmpasu adeiladau cyngor gwag er mwyn sicrhau eu bod yn ddiogel, er enghraifft drwy edrych ar drefniadau diogelwch ac a oes angen unrhyw reolaethau ychwanegol. Dysgodd yr aelodau bod yr Undebau Llafur yn cael cyfarfod ar wahân, bob chwe wythnos ar hyn o bryd, ac yn cael diweddariad ar hynt y Gweithgor Materion Diogelwch Tân. Holodd y Pwyllgor a fyddai modd gwahodd yr Undebau Llafur i ffurfio rhan o'r Gweithgor Materion Diogelwch Tân, gan dderbyn adroddiadau cydymffurfio asesiad risg tân a monitro cyflawniad, gan sicrhau bod camau addas yn cael eu cymryd lle bo angen. Mae'r grŵp hefyd yn trafod yr holl faterion diogelwch tân eraill gan gynnwys, er enghraifft, anghenion hyfforddi, tueddiadau a phryderon sy'n dod i'r amlwg.

Cadarnhaodd yr Ymgynghorydd Iechyd a Diogelwch fod archwiliadau bwrdd gwaith wedi'u llunio i gyfyngu ar y cyswllt corfforol lle bo hynny'n bosibl, yn ogystal â mesur cydymffurfiad â rheolaeth 3 maes diogelwch hanfodol, sef y Coronafeirws, Diogelwch Tân a Legionella. Ymgwymerwyd â'r rhaglen archwilio bwrdd gwaith yn ystod yr wythnos yn dechrau 23 Tachwedd gyda 12 adeilad wedi'u targedu, fodd bynnag, cafodd ymweliadau corfforol wedi'u blaenoriaethu a'u cynnal lle bo angen.

I gloi ac yn dilyn trafodaeth ar yr adroddiad a'r camau wedi'u diweddarau

PENDERFYNWYD: -

1. Bod diweddariad pellach ar broses Asesu Risg Diogelwch Tân y Cyngor yn cael ei adrodd i'r Pwyllgor Trosolwg a Chraffu mewn chwe mis arall (neu pan ystyrir ei fod yn briodol);
2. Gofyn am i wahoddiad yr Undebau Llafur i ffurfio rhan o'r Grŵp Materion Diogelwch Tân; a
3. Gofyn i'r Ymgynghorydd Iechyd a Diogelwch wneud ymholiadau o ran a oes modd i Asesiadau Risg Tân y Cyngor gynnwys adeiladau gwag y Cyngor fel bod asedau'r Cyngor yn cael eu gwarchod a'u monitro yn yr un modd â'i adeiladau a'i ysgolion dan feddiant.

11 DOLENNI YMGYNGHORI

PENDERFYNODD yr Aelodau gydnabod yr wybodaeth oedd wedi'i darparu trwy'r dolenni ymgynghori mewn perthynas ag ymgynghoriadau agored, ymgynghoriadau Llywodraeth Cymru a'r materion hynny y mae'r awdurdod lleol yn cynnal ymgynghoriadau ynglŷn â nhw.

12 Datganiad Sefyllfa - Craffu ar ymateb y Cyngor i'r llifogydd yn ystod 2020

Cyflwynodd y Cyfarwyddwr Gwasanaeth, Gwasanaethau Democraidd a Chyfathrebu, ei adroddiad a oedd yn rhoi cyfle i aelodau dderbyn gwybodaeth yn ymwneud â'r llifogydd difrifol a ddigwyddodd ledled y Fwrdeistref Sirol yn ystod 2020. Cafodd hwn ei ddarparu a'i drafod mewn cyfarfodydd Trosolwg a Chraffu a Chyngor llawn, fel y nodir isod:

- Cyflwyniadau ysgrifenedig gan Aelodau ward unigol neu bleidiau;
- Tystiolaeth lafar gan aelodau lleol;
- Adroddiad a chyflwyniad PowerPoint i'r Cyngor llawn (25 Tachwedd 2020);
- Crynodeb amgaaedig o'r wybodaeth a gasglwyd dros y ddau fis diwethaf.

Dywedodd y Cyfarwyddwr Gwasanaeth wrth y Pwyllgor y bydd y dystiolaeth a'r wybodaeth a drafodwyd gan aelodau lleol, drwy'r sesiwn craffu a'r cyflwyniadau ysgrifenedig a ddaeth i law, yn llywio canfyddiadau adolygiad mewnol y Cyngor a fyddai'n cael ei gyflwyno i'r Cabinet i'w drafod yn ddiweddarach y mis yma. Cadarnhaodd hefyd y byddai'r pwyllgor yn cael cyfle i graffu ar sut y bydd y cyngor yn ymateb i'r adroddiad Adran 19 statudol y mae'n ofynnol i'r Cyngor ei wneud mewn perthynas â llifogydd ym mis Chwefror fel yr Awdurdod Llifogydd Lleol Arweiniol (LLFA) o dan y Ddeddf Rheoli Llifogydd a Dŵr 2010 (FAWMA 2010).

Cofnodwyd y newidiadau canlynol i'r cyflwyniadau llafar gwreiddiol: -

Y Cyngorydd Jarman

“Aberpennar - roedd yr holl waddod a malurion o gylfat Nant Ffrwd yn golygu

bod dim mynediad i Aberpennar am ddyddiau. A oedd unrhyw fwriad i hysbysu trigolion bod ymgynghorwyr wedi cael eu cyflogi gan yr awdurdod lleol ynghylch llifogydd Caegarw? Pam na chefais fy hysbysu fel bod modd i mi gydlynu hyn ac annog trigolion i ymgysylltu? ”

Y Cynghorydd S. Rees-Owen.

“Yn dilyn adroddiad Cyfoeth Naturiol Cymru nid oes gan drigolion ffydd mewn sefydliadau sy'n ymchwilio i'w hunain, dyna'r rheswm dros alw am Ymchwiliad Annibynnol”

Y Cynghorydd E Webster

“Roedd llifogydd mawr yn Stryd Dumfries a lifodd i lawr o Stryd Callum pan fethodd y cwlfer oherwydd malurion o'r cwrs dŵr. Efallai bod achos dros ymglyfreitha gan y bu adroddiadau bod strwythurau anghyfreithlon yn cael eu hadeiladu yn y cwrs dŵr i fyny'r afon. Nid yw'r geuffos yn addas i ddelio â'r malurion gormodol. Mae problemau difrifol ac rydym yn gofyn i'r cyngor sicrhau system ddraenio wrth gefn ychwanegol i roi hyder i drigolion.

Roedd llifogydd o Stryd Dumfries hyd at y brif stryd a Stag Square ac roedd trigolion yn dal i glirio un o'r ceuffosydd ymhell i'r bore canlynol.

Hoffwn ddiolch i Owen Griffiths am edrych ar fesurau ar ochr y mynydd i symud y cwrs dŵr y tu ôl i'r fynwent er mwyn sicrhau y bydd llai o ddŵr yn dod i mewn i'r system ac yn effeithio ar yr ardal breswyl yn y dyfodol.

Swan-Yr-Afon - Roedd wal yr afon wedi erydu ac agorodd llyncdwll gan symud y tir. Mae Cyfoeth Naturiol Cymru a'r Cyngor yn gwrthod mai nhw sy'n gyfrifol, ac yn y cyfamser mae'r twll yn mynd yn fwy.

Y Stryd Fawr - Mae hon wedi dioddef llifogydd dair gwaith yn ystod y 7 mlynedd diwethaf ac ar ôl y llifogydd ym mis Mehefin, asesodd Dŵr Cymru'r pwmpdy a oedd yn gweithredu o fewn y terfynau, ond ni allai system ddraenio RhCT ymdopi â'r dŵr ar y briffordd. Nid yw unrhyw un wedi derbyn mai nhw sy'n gyfrifol ac mae angen i drigolion wybod beth sydd angen cael ei wneud i atal hyn rhag digwydd eto.

Mae yna dirfeddiannwyr preifat sydd â thir ar ochr y mynydd, ac yn aml dydy'r lonydd ddim wedi'u mabwysiadu ond fydd y Cyngor ddim yn cymryd cyfrifoldeb am y lonydd yma. Rydw i wedi clirio fy nraeniau i ond mae angen i rywun gymryd cyfrifoldeb am yr asedau yma. Mae dŵr sy'n llifo o'r mynydd yn broblem fawr i lawer o'n trigolion ac mae angen i ni ddod o hyd i ffyrdd o orfodi'r tiffeddiannwyr hyn i sicrhau diogelwch ac uniondeb eiddo cyfagos.

Mae'r llinell Gwasanaethau i Aelodau yn wych ond nid yw'n effeithiol o dan yr amgylchiadau yma. Ydy'r llinell yn addas at y diben? ”

Dywedodd y Cadeirydd y byddai'r cywiriadau'n cael eu hadlewyrchu yn y cofnodion manwl (ynghlwm wrth y Cofnodion) cyn iddyn nhw gael eu cyflwyno fel tystiolaeth i'r Cabinet. Cadarnhaodd y Cadeirydd hefyd y byddai angen cyflwyno unrhyw gyfraniadau ysgrifenedig pellach cyn y dyddiad cau y cytunwyd arno.

Mewn ymateb i bryderon a godwyd gan rai Aelodau'r Pwyllgor nad oedd yr

amser a roddwyd i'r Sesiwn Ymchwilio Craffu yn ddigonol i gyfiawnhau maint y gwaith ac ystyriaethau ehangach, dywedodd y Cadeirydd fod sesiwn yr Ymchwiliad Craffu wedi'i chynnal dros dair awr a hanner, a hynny ar ben pwyllgorau craffu eraill lle trafodwyd y materion. Ychwanegodd y Cadeirydd fod pob aelod unigol o'r Cyngor hefyd wedi cael cyfle i gyfrannu at ymateb y Cyngor yn y dyfodol trwy ei adroddiad Adran 19 trwy gyflwyno datganiad ysgrifenedig.

Siaradodd rhai aelodau am y gefnogaeth yr oedden nhw a'u trigolion wedi'i chael o ran cwrdd â sefydliadau partner fel Cyfoeth Naturiol Cymru a Dŵr Cymru i drafod y llifogydd a dadansoddi achosion posibl ers y digwyddiadau ym mis Chwefror 2020, a nodwyd mai gwaith ochr yn ochr â'r Cyngor yw'r dull mwyaf effeithiol o reoli risgiau yn y dyfodol a rhoi camau ar waith i leihau'r niwed a achosir gan lifogydd cyn belled ag y bo modd.

Cododd nifer o Aelodau bryderon ynghylch diffyg ymgysylltiad y cyhoedd yn y broses graffu hyd yma ac maent yn galw ar y Cyngor i gydnabod y cyhoedd a dioddefwyr y llifogydd. Ar y sail honno galwodd y Cynghorydd Jarman am welliant i'r cynnig (fel y nodir isod).

Ymatebodd y Cyfarwyddwr Gwasanaeth, Gwasanaethau Democraidaidd a Chyfathrebu i bryderon ynghylch diffyg cyfranogiad y cyhoedd trwy nodi bod y cyfleoedd i fynd i'r afael â gwaith craffu ar gael yn eang trwy Uned Fusnes y Cyngor a'r Cadeirydd, ac fe gyhoeddir y gweithdrefnau ymgysylltu cyhoeddus llawn ar wefan y Cyngor. Pwysleisiodd Cadeirydd y Pwyllgor Trosolwg a Chraffu y byddai gan y cyhoedd gyfle i ymgysylltu ar ôl cyhoeddi adroddiad Adran 19 y Cyngor yn ei gyfanrwydd.

Roedd rhai Aelodau o'r farn bod y broses graffu hyd yn hyn yn dryloyw ac yn onest, a bod trigolion yn cael eu cynrychioli'n deg gan eu Haelodau lleol. Cydnabu eraill fod y Cyngor eisoes wedi gwneud cynnydd a gwelliannau sylweddol, mewn cyfnod byr, mewn ymgynghoriad â CNC a Dŵr Cymru ac fe gyflawnwyd llawer yn dilyn y llifogydd i atgyweirio'r seilwaith ledled y Fwrdeistref Sirol. Roedd Aelodau eraill o'r farn bod y cyhoedd yn haeddu cael yr holl wybodaeth a thystiolaeth ger eu bron, a byddai'r rhain yn cael eu darparu trwy adroddiad Adran 19 y Cyngor

Cyfrannodd yr aelod cyfetholedig a oedd yn bresennol at y trafodaethau gan nodi gan mai dyma ddechrau'r broses graffu, ac os bydd unrhyw elfennau o'r themâu sy'n dod i'r amlwg yn cael eu colli, fel y cyfeirir atynt ym mhwynt 2.2 a 2.3 yr adroddiad, gellir ychwanegu atynt yn ystod y broses. Ychwanegodd y byddai'r pwyllgor yn cael cyfle i ymgymryd â rôl graffu weithredol ar ôl cyhoeddi adroddiad Adran 19 y Cyngor.

I gloi ac mewn ymateb i bryder ynghylch cylch gwaith y Pwyllgor Craffu mewn perthynas ag ymateb y Cyngor i adroddiad statudol Adran 19, dywedodd y Cyfarwyddwr Gwasanaeth, Gwasanaethau Democraidaidd a Chyfathrebu, ei bod yn ofynnol i'r Cyngor gynnal yr ymchwiliadau a chofnodi'r materion a gyfrannodd at y digwyddiadau ym mis Chwefror a chadarnhaodd fod y cyfle ar gael i'r Pwyllgor Trosolwg a Chraffu graffu ar y canlyniadau a chynnal trafodaeth bellach am y mater yn y dyfodol.

Ar ôl trafod yr adroddiad, **PENDERFYNWYD:**

1. Ystyred yr wybodaeth a ystyriwyd hyd yma gan bartneriaid, Swyddogion y Cyngor ac aelodau lleol;

2. Cefnogi'r themâu sy'n dod i'r amlwg a nodwyd yn yr adroddiad hwn a gofyn i'r wybodaeth hon a sylwadau aelodau, gan gynnwys cyflwyniadau ysgrifenedig a dderbyniwyd trwy'r broses ymchwilio, gael eu cyflwyno i'r Prif Weithredwr a'r Cabinet, i'w hystyried fel rhan o'r adolygiad mewnol. Wrth wneud hynny, ystyried unrhyw argymhellion neu sylwadau y bydd y pwyllgor yn dymuno eu gwneud ar yr adeg yma yn y broses graffu;
3. Craffu ar sut y bydd y Cyngor yn ymateb i'r adroddiad Adran 19 statudol y mae'n ofynnol i'r Cyngor ei wneud mewn perthynas â llifogydd ym mis Chwefror fel yr Awdurdod Llifogydd Lleol Arweiniol (LLFA) o dan y Ddeddf Rheoli Llifogydd a Dŵr 2010 (FAWMA 2010).

Noder: Cynigiwyd y cynnig canlynol (a gollwyd) gan Gyngorydd y Fwrdeistref Sirol P. Jarman ac eiliwyd gan y Cyngorydd Bwrdeistref Sirol E Stephens:

"Dylai'r cam nesaf ein gweld ni'n ymgynghori â rhanddeiliaid, busnesau a deiliaid tai allweddol a ddiodefodd lifogydd. Yn absenoldeb cefnogaeth y Pwyllgor hwn i Ymchwiliad Annibynnol, rydym yn ymestyn ein Sesiwn Ymchwiliad Craffu i gymryd tystiolaeth gan y rhai a ddiodefodd lifogydd, fel rhanddeiliaid allweddol yn y broses yma. "

Nodwch: Roedd Cyngorwyr y Fwrdeistref Sirol P Jarman ac E Stephens yn dymuno i'w henwau gael eu cofnodi fel y sawl a oedd wedi pleidleisio o blaid y gwelliant.

Datganiadau Llafar wedi'u Diweddarau

Y Cyngorydd T Williams (De Aberaman)

"Roedd y ddau bentref, Abercwmbol a Chwmaman, dan ddŵr, roedd darnau yn dod oddi ar y mynydd. Cawsom broblemau gyda bagiau tywod. Mae arian wedi cael ei wario ers hynny ac rydyn ni'n aros i ragor o waith gael ei wneud."

Y Cyngorydd R Lewis (Abercynon)

"Roedd y 3 phrif ardal yn Abercynon wedi cael eu heffeithio gan y llifogydd, Heol y Coed, roedd rhan uchaf Nant y Fedw yn gorlifo ac roedd llifogydd ar ran o'r afon yn Rhes yr Afon. Roedd y geuffos wedi gweithio oherwydd bod yr Awdurdod Lleol wedi gwario arian ar fesurau atal llifogydd. Pan fydd trigolion yn cyfeirio at 1975, mae rhai o'r farn nad oes llawer wedi cael ei wneud ers 1975, ein bod ni wedi gwybod am hyn ers dau ddegawd ac mae Storm Dennis wedi agor ein llygaid, ond a ddylen ni wedi buddsoddi mwy yn ein ceuffosydd a'r afonydd. Mae deng mlynedd o gyni wedi bod yn anodd.

Roedden ni wedi sefydlu'r Ganolfan Argyfwng, gyda chymorth trigolion a chefnogaeth busnesau lleol. Roedd trigolion wedi cysylltu â ni ond roedden ni wedi ein gorlethu gan y digwyddiad. Rydw i a'r Cyngorydd E George wedi ysgrifennu at Swyddogion y Cyngor mewn perthynas â'r llifogydd yn Abercynon ac wedi derbyn ymateb yn gyflym. Mae'r mater ynghylch carthu wedi cael ei godi "

Y Cyngorydd E George (Abercynon)

"Mae gorlifdir naturiol cyferbyn â Rhes yr Afon, a fyddai lefel glannau'r afon

gyferbyn yn lleihau'r gorlifdir naturiol?

Y Cynghorydd G Caple (Y Cymer)

“Gorsafoedd Pwmpio - Roedd ward Cwm Rhondda wedi dioddef llifogydd, roedd un (gorsaf pwmpio) yn Nhrehafod wedi gweithio, ond doedd un ddim wedi gweithio yn Britannia. Nododd Dŵr Cymru fod rhai draeniau a gynhelir gan wasanaethau'r priffyrdd wedi'u rhwystro a bod y geuffos yn gorlifo. Roedd wal yr afon wedi cwmpo ac wedi achosi llifogydd. Mae yna ystod eang o gwestiynau.

Ar 16 Chwefror 2020 bu cyfathrebu cyson â CNC a Dŵr Cymru - canodd y larymau yng ngorsafoedd pwmpio Trehafod a Britannia am 2 y bore. A oes gwersi i'w dysgu o ran sut ymdopodd y gorsafoedd pwmpio?

Wrth symud ymlaen, o ran y seilwaith mewn perthynas â'r gorsafoedd pwmpio, mae'n hanfodol bod pob grŵp yn gweithio gyda'i gilydd ac yn egluro i drigolion pa gamau sy'n mynd i gael eu cymryd i liniaru'r risgiau. Cafodd waliau'r afon eu chwalu, heb unrhyw help nac esboniad, mae angen i drigolion wybod.

Carthu - Cafodd yr afon ei charthu i gyflymu llif y dŵr. Mae angen i'r grwpiau ddod at ei gilydd i hysbysu'r cynghorwyr lleol a'r trigolion a phenderfynu ar strategaeth."

Y Cynghorydd K Morgan (Hirwaun)

“Mae hyn yn cynrychioli adborth trigolion a fy adborth fy hun yn ystod y llifogydd ac yn y cyfnod ers hynny.

Dydyn ni ddim yn teimlo ein bod ni wedi cael ein cefnogi gan RCT, roedden ni'n rhwystredig gyda'r galwadau â'r Ganolfan Alwadau ar y noson. Rydyn ni wedi bod yn galw am y cyfarfod yma ers peth amser a hoffwn i, fel yr aelod lleol, adleisio rhwystredigaethau'r trigolion. Roedd yn rhaid i mi fynd ar ôl fan y Priffyrdd i gasglu bagiau tywod. Yn y Bwrdd Adfer ar ôl Digwyddiadau Mawr mae cyfeiriad at yr effaith ar y cannoedd o eiddo a gafodd eu heffeithio gan y llifogydd, y difrod i nifer o geuffosydd ac mae CNC yn rhoi sylw i geuffos Afon Cynon a oedd "yn peri perygl i ddiogelwch y cyhoedd ond ar dir preifat".

Roedd yna lifogydd ar hyd Ffordd Y Rhigos yn ardal Rhigos, ac roedd y dŵr a oedd yn gorlifo dros ochrau clawdd yr afon Cynon yn glanio ar y ffordd yma hefyd.

Rydw i'n teimlo fel nad ydw i'n cael fy nghefnogi gan fy mod i'n gorfod mynd ar ôl yr holl sefydliadau.

Nid oedd adroddiad CNC yn rhoi chwarae teg i'r digwyddiadau a nododd Prif Weithredwr CNC “Mae'r her yn rhy fawr i un sefydliad allu mynd i'r afael ag ef"

Mae angen Ymchwiliad Annibynnol arnom er mwyn craffu ar yr adroddiadau gan bawb sy'n gyfrifol. ”

Y Cynghorydd P Jarman (Dwyrain Aberpennar)

“Mae CNC wedi dweud bod y llifogydd ym mis Chwefror 2020 yn cynrychioli digwyddiad unwaith mewn cenhedlaeth ac er hynny, mae'r mapiau o'r llifogydd 40 mlynedd yn ôl a gyhoeddwyd gan Asiantaeth yr Amgylchedd Cymru'r un peth. Cafodd y seilwaith yn Aberpennar ychydig iawn o sylw. Pam bod yna debygrwydd rhwng 1979 a 2020?

Cynllunio a Datblygu mewn gorlifdir - rydw i'n diolch i Mr Evans am ei gyflwyniad - Pa awdurdod sydd gan GNC o ran gwrthwynebu datblygiadau arfaethedig sydd wedi'u gosod ar orlifdiroedd? Mae CNC bob amser yn dweud mai mater i'r awdurdod lleol yw p'un a ydyn nhw'n cael eu caniatáu ai peidio, a oes hawl gyda chi (CNC) i wrthwynebu'n ffurfiol?

Pe byddech chi wedi arddangos y sgiliau i roi rhybuddion ymgilio byddai hi wedi bod yn bosibl lliniaru rhywfaint o'r trallod. O ran y cynllunio ar gyfer y dyfodol yn achos Treorci, Cwm Rhondda a Threherbert, a oes unrhyw aelodau lleol wedi bod ynghlwm â'r broses?

Aberpennar - roedd yr holl waddod a malurion a ddeilliodd o gylfat Nant Ffrwd yn golygu bod dim modd cael mynediad i Aberpennar am ddyddiau. A oedd unrhyw fwrriad i hysbysu trigolion bod ymgynghorwyr wedi cael eu cyflogi gan yr awdurdod lleol ynghylch llifogydd Caegarw? Pam na chefais fy hysbysu fel bod modd i mi gydlyn hyn ac annog trigolion i ymgylltu? ”

Beth yw'r broses ar ôl hyn? A fyddwn ni'n trafod y mater yma?

Mae gen i bryderon mawr ynghylch diffyg cynllun argyfwng ar gyfer yr Aelodau hynny sydd newydd eu hethol yn 2017. Mae'r cynllun sydd ar y wefan yn deillio o 2011 ac wedi cael ei adolygu, ar 7 Mawrth roedd y cynllun newydd gyda'r Uwch Garfan Rheoli'r wythnos cyn hynny. Nid oes cynllun argyfwng y mae modd dibynnu arno. Doedd neb wedi dweud wrtha i bod yna llifogydd yn Aberpennar, felly sut mae modd i ni gefnogi ein cymunedau? ”

Y Cynghorydd A Morgan (Gorllewin Aberpennar)

“Yr ymateb - cafodd y ceuffosydd eu llethu yn y ward ac roedd yr afon yn rhedeg trwy'i chanol. Roedd ar raddfa enfawr ond diolch byth nad oedd unrhyw un wedi marw. Roedd swyddogion wedi fy ffonio ac roedden nhw gyda fi rhwng 10pm a 2.30am. Roedd ceir yn cael eu sgubo lawr yr afon ym Mhontypridd. Am 2.24am roeddwn i a Swyddog Cynllunio ar gyfer Argyfwng y Cyngor yn ffonio staff i sicrhau eu bod i gyd yn effro i'r sefyllfa. Erbyn 6am, neu cyn hynny, roedd y rhan fwyaf o'r Uwch Garfan Rheoli a'r Swyddogion Cynllunio ar gyfer Argyfwng eisoes wedi dechrau mynd ati i fynd i'r afael â'r argyfwng.

Es i o amgylch y ward i gwrdd â thrigolion. Ni fyddai unrhyw swyddog wedi dod o hyd i'r amser i ffonio nag e-bostio pan ddigwyddodd hyn yn oriau mân y bore ond ymatebodd yr Uwch Garfan Rheoli erbyn 6.30am. Sefydlodd y Cyngor y Bwrdd Adfer ar ôl Digwyddiadau Mawr yn gyflym.

Llwyddodd rhai i gysylltu â'r Cyngor er mwyn rhoi gwybod am lifogydd ledled y Fwrdeistref Sirol. Cyrhaeddodd bagiau tywod ond dim ond bryd hynny y sylweddolodd staff eu bod yn delio â digwyddiad mawr. Mae manylion y Gronfa Ffyrdd Cydnerth er mwyn trwsio a diogelu llwybrau trafndiaeth allweddol ledled RhCT ar gyfer y dyfodol ar gael i'w darllen yn adroddiadau'r Cabinet.

Fe wnes i drefnu cyfarfod cyhoeddus yn fy ward, a'i gynnal, a rhannu'r newyddion diweddaraf â thrigolion fy hun. Wedi hynny, gwnes i'r penderfyniad i adael fy ward a gyrru'r jeep 4x4, cymerodd dros awr i gyrraedd Abercynon a doedden ni ddim wedi llwyddo i yrru ar hyd y B4275. Tynnwyd ein sylw at injan dân a oedd yn gofyn am gymorth, roedd cerbyd 7.5 tonnelli wedi'i golli mewn dŵr dwfn ar yr A4059 a doedd dim modd i'r Gwasanaethau Brys ei gyrraedd. Er i ni drïo'n gorau glas, doedd dim modd cyrraedd rhai ardaloedd.

Mae angen inni edrych ar ddigwyddiadau ond does dim modd i ni ymateb i drychineb naturiol, sy'n galw am gynlluniau lleol, dealltwriaeth a gweithio mewn partneriaeth.

Mae Llywodraeth Cymru yn ariannu popeth y mae'r Cyngor yn ei gyflwyno ond bydd yn mabwysiadu agwedd barhaus. Gwnaeth y staff bopeth o fewn eu gallu ar y diwrnod. ”

Y Cynghorydd S Rees-Owen (Pentre)

“Gwelais y dinistr. Cefais fy neffro am 3.30am a gwelais y fideos.

Mae adroddiad CNC yn sôn am ddulliau cyfathrebu gwell, doedd ardal Pentre ddim yn dioddef llifogydd cyn torri'r coed. Fe wnaeth trigolion a gwirfoddolwyr helpu.

Cyfathrebu a Chymorth - Mae trigolion lleol yn edrych at eu haelodau lleol am gymorth a chefnogaeth. Mae'n anodd eu cefnogi nhw heb feddu ar yr wybodaeth sydd ei hangen arnyn nhw e.e. negeseuon ar Facebook ynghylch pobl yn derbyn grantiau gwerth £500 a sesiynau er mwyn cwblhau ffurflenni, ond cyn hir, dim ond materion oedd yn gysylltiedig â Covid-19 oedd yn cael eu hadrodd. Roedd rhaid i fi gysylltu am y materion yma ac ymatebion y swyddogion ar ran y trigolion.

Roedd bagiau tywod yn brin a dywedodd y Cyngor mai dim ond eiddo a oedd eisoes dan ddwr a oedd yn gallu hawlio bag tywod (doedd dim modd gwneud hyn fel rhagofal). Dyna pryd y camodd iard yr adeiladwyr lleol i mewn i ddarparu tywod a bagiau tywod yn y gymuned.

Doeddwn i ddim yn ymwybodol bod y Cyngor wedi gwneud y penderfyniad i atal y gwaith casglu nwyddau cartref, cefais wybod bod y gwasanaeth wedi'i dynnu'n ôl, er i Mr Wheeler gasglu'r dodrefn.

Rydym wedi dioddef llifogydd ers hynny ac mae pethau wedi gwella. Mae Mr Daniel Hitchings wedi mynd y tu hwnt i'r disgwyl. Pan fydd y rhagolygon tywydd yn sôn am dywydd gwael, rydw i'n holi'r cwestiynau fel bod modd i fi gyfathrebu â thrigolion.

A fyddai modd i Mr Owen Griffiths dreulio rhywfaint o amser gyda ni er mwyn mynd trwy'i gyflwyniad power point a gafodd ei wneud yn y cyfarfod?

“Yn dilyn adroddiad Cyfoeth Naturiol Cymru nid oes gan drigolion ffydd mewn sefydliadau sy'n ymchwilio i'w hunain, dyna'r rheswm dros alw am Ymchwiliad Annibynnol. Mar llawer iawn o wersi i'w dysgu.” Mae angen gwella sut rydyn ni'n cyfathrebu negeseuon ac yn darparu cymorth. ”

Cynghorydd Weaver (Pentre)

“Roedd yna geuffos wedi'i rwystro.

Rwy'n cysylltu â thrigolion yn rheolaidd i ofyn sut ydyn nhw, maen nhw'n ofni llifogydd arall. Mae gwaith yn parhau i gael ei wneud ac mae angen tawelu meddwl ein trigolion, er mwyn iddyn nhw wybod y bydd eu cartrefi yn fwy diogel, mae dysau amddiffyn rhag llifogydd yn syniad da.

Mae angen gwella sut rydyn ni'n cyfathrebu, nid oedd yn dda iawn. Cerddais y strydoedd gyda brechdanau. Roedd Byddin yr Iachawdwriaeth a grwpiau crefyddol eraill wedi helpu.

Mae angen i ni roi adborth i'n trigolion. Mae angen cefnogaeth arnyn nhw ac mae angen cefnogaeth ar Gynghorwyr i leddfu'r straen, rydyn ni ar ein pen ein hunain. Does neb yno i fy nghefnogi i er mwyn i mi allu cefnogi eraill."

Y Cynghorydd H Fychan (Tref Pontypridd)

"Mae pob trigolyn a busnes yn haeddu cael cyfle i ddweud eu dweud.

Yr argymhelliad allweddol y dylai'r pwyllgor yma ei wneud yw y dylid cynnal Ymchwiliad Annibynnol i'r llyfogydd. Mewn 5 munud ni allaf wneud cyfiawnder â thystiolaeth yr holl fusnesau a thrigolion a gafodd eu heffeithio yn fy ward, ac nid oes gan y Pwyllgor Trosolwg a Chraffu y gallu i ymchwilio na chasglu'r holl dystiolaeth yn llawn. A hyd yn oed pe bydden ni'n gallu gwneud hynny fel Cyngor, a ydyn ni yn y sefyllfa orau i ymchwilio i'n hunain?

Fel y cyfeiriodd y Cynghorydd Jarman ato, nid ydyn ni wedi edrych ar pam fod y Cynllun Brys wedi dyddio, a oedd yn fethiant. Dydyn ni ddim wedi derbyn unrhyw hyfforddiant ers y llyfogydd, a doedden ni ddim wedi derbyn hyfforddiant cyn hynny chwaith. Yn ogystal â hynny, ni weithredwyd y cynllun fel y dylai fod. Ni fu unrhyw waith craffu ar hyn.

Hefyd, nid wyf erioed wedi derbyn ateb pam y penderfynwyd rhoi rhaglen uwchraddio TG ar waith y penwythnos hwnnw pan oedd swyddogion yn gwybod ein bod ni'n debygol iawn o wynebu digwyddiad difrifol? Doedd dim modd defnyddio'r rhifau cyswllt a'r e-byst ac ati, na chael gwybodaeth am ba gymorth y byddai'r Cyngor yn ei ddarparu i drigolion. Hefyd, pam na fu unrhyw gyfathrebu â'r holl Gynghorwyr? Mae gwersi i'w dysgu, megis neges destun er mwyn rhybuddio Aelodau ac a fyddai'n darparu'r manylion cyswllt perthnasol iddynt yn gyflym. Gall hwn fod yn un neges i bawb. Nid oedd y cyfathrebu'n ddigon da.

Soniodd Mr Owen Griffiths am y gwirfoddolwyr a'r cydlynwyr. Dwi dal ddim yn siŵr bod y Cabinet yn deall pa mor bwysig oedd rôl y gwirfoddolwyr, ac nad oedd y Cyngor yn cydlynu hyn ond yn hytrach y gwirfoddolwyr eu hunain gyda chefnogaeth gennym ni fel Cynghorwyr. Cysylltais â'r Arweinydd ar 16 Chwefror yn cynnig cydlynu cefnogaeth; gofynnwyd imi beidio â gwneud unrhyw beth am 24 awr ac y byddwn yn derbyn mwy o wybodaeth ar y dydd Mercher, ac na ddylwn i gysylltu â swyddogion y Cyngor. Felly roeddwn i allan yn helpu dioddefwyr llyfogydd, ac eto ni chefais unrhyw gefnogaeth na gwybodaeth gan y Cyngor ac roeddwn i'n teimlo fy mod i'n cael fy nhrin fel niwsans, yn hytrach nac yn rhan o'r ymateb. Rhaid bod rhywun ar gael i gyfathrebu â ni. Fe wnaethon ni sefydlu Canolfan Gymunedol gyda'r Cynghorydd Powell a'r Cynghorydd Eleri Griffiths, oni bai am hyn fyddai dim cefnogaeth gydlynol wedi bod i'r rhai yr effeithiwyd arnynt.

Rhaid i mi allu egluro i drigolion a busnesau sut rydyn ni'n mynd i'w hamddiffyn yn y dyfodol a pha wersi rydyn ni wedi'u dysgu er mwyn gwneud hynny. Rydyn ni angen Ymchwiliad Annibynnol. "

Y Cynghorydd T Leyshon (Ward Cwm Rhondda)

“Yn Nhrehafod isaf roedd hyd at 4 troedfedd o ddŵr mewn rhai cartrefi. Mae'r pypiau newydd wedi cael eu gosod ond nid yw'r trigolion yn teimlo'n hyderus amdany'n nhw. Daeth y systemau rhybuddio a'r systemau larwm ar ôl y llifogydd, mae angen edrych ar hyn. Mae uchder yr afon yn bryder, daeth o fewn modfeddi i ben wal Trehafod. Roedd Cyfoeth Naturiol Cymru arfer carthu'r afon, hoffwn weld y broses hynny'n cael ei hailddechrau.

Y trigolion oedd wedi achub y dydd, yn ogystal â'r ganolfan cymuned a oedd wedi agor ei drysau. Roedden ni wedi canfod bod cysylltiad TG yn y ganolfan cymuned, ac roedd hyn yn wych. Roedd hyn wedi gweithio'n dda ac fe wnaethon ni rhoi lpad i drigolion.”

Y Cynghorydd E Griffiths (Ward Cwm Rhondda)

“Ar ddiwrnod cyntaf y llifogydd, ni lwyddais i gyrraedd Trehafod felly manteisiais ar y cyfle i gefnogi ardaloedd Pontypridd a'r Trallwng. Fe wnes i ddod ar draws Swyddog Tai Cyngor yno a nodais ei manylion cyswllt. Roedd hyn yn fendith ac yn ffynhonnell cefnogaeth amhrisiadwy pan lwyddais yn ddiweddarach i gyrraedd Trehafod.

Pan gyrhaeddais yno roedd gwirfoddolwyr o'r neuadd gymunedol eisoes wedi sefydlu canolfan gymorth ac wedi bod yn helpu trigolion. Roeddent yn gweini bwyd ac yn darparu noddfa i bobl. Gwirfoddolwyr oedd yn gwbl gyfrifol am yr ymdrech gyfan.

Roedd disgwyl i mi ateb cwestiynau am wasanaethau'r Cyngor a chynghori pobl a oedd eisiau aros yn eu cartrefi ac eraill a oedd angen llety brys.

Yn ffodus roedd gen i rif y swyddog tai yr oeddwn wedi siarad â nhw yn gynharach ym Mhontypridd. Ni chefais unrhyw hyfforddiant i ddelio â sefyllfa o'r fath ac roeddwn i a chynghorwyr eraill yn wynebu cryn ddieter gan bobl leol.

Yn fy naifrwydd roeddwn yn disgwyl y byddai gwasanaethau'r Cyngor ar gael yn fuan ac y byddai gwiriadau lles yn cael eu cynnal ar gyfer pobl yn eu cartrefi. Ni wnaeth hyn yn digwydd yn Nhrehafod dros y dyddiau canlynol.

Un argymhelliad ar gyfer y dyfodol yw y dylid edrych ar gyfathrebu fel bod gwybodaeth yn cael ei rhannu. Roeddwn yn disgwyl y byddai'r Cyngor wedi sefydlu canolfan gymunedol yn gyflym i rannu gwybodaeth yn yr ardal dan ddŵr.

Nid ddigwyddodd hyn. Curodd fy hun a chyd-gynghorwyr ar ddrysau i siarad â thrigolion, a oedd yn rhywbeth yr oeddwn i'n credu y dylai fod yn rhan o'r Cynllun Brys - ond nid yw'n rhan o'r cynllun.

Codais hyn gyda'r Cyngor ar y pryd, a gofyn am gyngor ynghylch glanhau cartrefi a oedd â halogiad dŵr budr, a chefais gyngor ar lafar. Wrth i'r dyddiau fynd yn eu blaen, cymerais ran mewn cyfarfodydd yn y ganolfan cymorth a sefydlwyd yn y Trallwng gan y Cynghorydd Fychan a'r Cynghorydd Powell.

Roedd mater hylendid yn bryder i ni i gyd ac roedden ni'n ddibynnol ar wirfoddolwyr a drefnwyd gan y Cynghorydd Powell i helpu i lanhau cartrefi a pharciau.

Cefais neges gan Dŵr Cymru am yr orsaf bwmpio ac roedd yn hygyrch i drigolion drwy gydol y llifogydd ac wedi hynny.

Rhaid i mi ganmol y gwirfoddolwyr. Ers hynny, rydw i wedi astudio'r cynllun Achoson Brys nawr, a gwelais ei fod e'n dweud y byddai'r awdurdod yn cydlynu gwirfoddolwyr. Nid dyma ddigwyddodd ar y pryd, gan fod y gwirfoddolwyr ac

aelodau'r gymuned wedi trefnu eu hunain gyda Chynghorwyr yn helpu, heb gydnabyddiaeth a chefnogaeth swyddogol gan yr awdurdod.

Mae achos cryf o blaid Ymchwiliad Annibynnol, er mwyn edrych ar rôl y tri sefydliad mawr, a sut mae pawb yn gweithio gyda'i gilydd, gan gynnwys y sector gwirfoddol. Rydyn ni angen darlun cyffredinol o'r sefyllfa.

Y Cynghorydd Webber (Ward Canol Rhydfelen ac Ilan)

"O ran sylwadau'r Cynghorydd Fychan a oedd yn nodi nad oedd yw'r Cabinet yn deall, byddwchystal â pheidio â thybio ein bod ni ddim yn deall.

Mae fy ward i wedi wynebu llifogydd droeon dros y flwyddyn ddiwethaf. Mae llawer o deuluoedd yn rhan o gynllun Tai Newydd, a nhw sy'n gyfrifol am rai o'r tai yn dilyn y llifogydd. Mae angen gosod drysau amddiffyn rhag llifogydd ar nifer o gartrefi/eiddo. Roedd y dŵr wedi chwalu wal gynnal yn y ward.

Galwodd y Cynghorydd Powderhill draw am 3pm ac erbyn 9pm roedd y ganolfan gymunedol ar agor i deuluoedd ddod â'u plant yn ddiogel. Doedd neb yn disgwyl y bydd eu galwad i'r ganolfan alwadau yn cael ei hateb.

Nifer y ceuffosydd sydd yno, mae'r ward nesaf yn dioddef o lifogydd sy'n effeithio ar y bythynnod yn ardal Glan-bad, gan fod cyfeiriad y cwrs dŵr yn newid yn y rhan yma o'r afon ond dydw i ddim yn arbenigwr yn y maes yma.

Rydyn ni'n cynrychioli ein cymunedau hyd eithaf ein gallu ond mae gwersi i'w dysgu. Mae fy ward i'n lwcus iawn i elwa o'r Cynllun Atal Llifogydd. Roeddwn i wedi prynu megaffon â seiren er mwyn paratoi ar gyfer digwyddiadau o'r fath. Rydw i'n awgrymu bod CNC yn rhybuddio pobl ymlaen llaw gan fod nifer o unigolion yn fy ward i wedi cael eu heffeithio gan y llifogydd.

Mae'n rhaid i fi dalu teyrnged i'r staff, roedden nhw wedi gweithio'n ddiflino ac wedi gwneud eu gorau glas."

Y Cynghorydd Bonetto (Ward Ffynnon Taf)

"Erbyn i Nantgarw glywed y rhybuddion ei fod dan ddŵr, roedd y fflatiau islawr ar Heol Caerdydd dan ddŵr.

Roedd y gymuned yn wych, roedden nhw wedi sefydlu mannau gwahanol er mwyn dosbarthu dillad a bwyd, a diolch i'r contractwyr a gafodd eu trefnu gan gwmni Griffiths' Construction (Depo Metro Ffynnon Taf)

Doedd dim modd i ni gael mynediad at ardal Nantgarw ar y dydd Sul, yr unig ffordd o adael yr ardal oedd ar ddingi. Mae hyn wedi arwain at drigolion yn teimlo'n bryderus pan fydd hi'n bwrw glaw. Os yw waliau amddiffyn uwch yn cael eu hadeiladu, bydd y broblem ond yn achosi llifogydd yn rhywle arall.

Sut alla i dawelu meddwl fy nhrigolion? Mae'r trigolion yn dechrau poeni gyda phob diferyn o law. Diolch i bawb a weithiodd mor galed. "

Y Cynghorydd M Powell (Ward Trallwng)

"Cefais fy ethol yn aelod lleol ar gyfer ardal Trallwng ym 1999 ac rydw i'n gwybod bod llawer o leoedd yn cael eu hadeiladu ar orlifdroedd gyda llifogydd

glaw mawr yn peri problem ychwanegol.

Ddydd Sul, 16 Chwefror, roeddwn yn sefyll yn Stryd Seion gydag uwch swyddog y Cyngor. Roeddwn i wedi dargyfeirio'r Swyddog Tai i Eglwys Gymunedol Coedpenmaen er mwyn iddo helpu. Roeddwn i'n trefnu cerbyd 4x4 er mwyn helpu i gael pobl allan o'r ardal. Gofynnais i'r Frigâd Dân ddod i achub pâr priod oedrannus. Roedd un trigolyn wedi cwmpo â thrawiad ar y galon a bu farw. Doedd dim modd cael y gwasanaethau brys yno i helpu.

Mae angen datrys hyn.

Gofynnais i fod taflen wedi'i lamineiddio'n cael ei darparu fel bod trigolion y gwybod sut i gysylltu â'r gwasanaethau a'r swyddogion perthnasol. Roedd cerbydau wedi'u gadael y tu fas a heb unrhyw rybudd, roedden nhw wedi cael eu gadael yn y manau anghywir a doedd dim modd eu symud. Roedd yr Afon Taf yn chwyddo 800 metr ciwbig yr eiliad.

Byddaf yn cefnogi'r cynnig am Ymchwiliad Annibynnol. Nid yw'r awdurdod lleol hwn wedi gwneud dim i amddiffyn y bont, sef ein treftadaeth.

Agorais i Ganolfan Cymuned Trallwng heb fawr o gymorth gan yr Awdurdod Lleol, hyd at ddiwedd yr wythnos gyntaf, roedden ni wedi defnyddio'r ganolfan am dair wythnos a hanner gan ddsbarthu bwyd i ward Pentre a Rhondda. Rydw i wedi sylwi nad yw Ynys-y-bwl wedi'i gynnwys ar y rhestr heddiw. Roedd ein cymunedau wedi helpu ei gilydd. ”

Y Cynghorydd S Powderhill (Ward Trefforest)

“Roedd gan ardal Trefforest dri math o lifogydd gwahanol. Roedd swyddogion yn anhygoel a chafodd y ceuffosydd eu clirio'n gyflym. Roedd malurion a gwrthrychau wedi rhwystro Pont Castle Inn ac roedd hyn wedi achosi'r llifogydd ar Heol Caerdydd. Roedd Stryd Niagra a'r strydoedd cyfagos dan ddŵr hyd at lawr cyntaf yr eiddo.

Roedd ein Swyddogion yn anhygoel, roedd hon yn drychineb Cenedlaethol. Roeddwn i'n gwybod ble i fynd a beth i'w wneud o'r diwrnod cyntaf. Roeddwn i wedi paratoi'r Ganolfan yn y Gymuned y bore hwnnw ac roedd sawl cynghorydd arall wedi gwneud pethau tebyg. Roedd y rhain yn ddigwyddiadau heb eu tebyg.

Sut allwn ni leddfu'r llifogydd yn Stryd Niagra, Stryd yr Aiff a Stryd y Nîl? Os ydyn ni'n adeiladu wal llifogydd uwch, bydd y broblem yn symud i ardaloedd Rhydfelen a'r Ddraenen Wen.

Edrychaf ymlaen at yr adroddiad adran 19. Hoffwn i ddiolch i'r gymuned, maen nhw'n ddig ond gwnaethon ni waith anhygoel. ”

Y Cynghorydd E Webster (Ward Treorci)

“Roedd llifogydd mawr yn Stryd Dumfries a lifodd i lawr o Stryd Callum pan fethodd y cwlfer oherwydd malurion o'r cwrs dŵr. Efallai bod achos dros ymglyfreitha gan y bu adroddiadau bod strwythurau anghyfreithlon yn cael eu hadeiladu yn y cwrs dŵr i fyny'r afon. Nid yw'r cwlfer yn addas i ddelio â'r malurion gormodol. Mae problemau difrifol ac rydym yn gofyn i'r cyngor sicrhau system ddraenio wrth gefn ychwanegol i roi hyder i drigolion.

Roedd llifogydd o Stryd Dumfries hyd at y brif stryd a Stag Square ac roedd trigolion yn dal i glirio un o'r ceuffosydd ymhell i'r bore canlynol.

Hoffwn ddiolch i Owen Griffiths am edrych ar fesurau ar ochr y mynydd i symud y cwrs dŵr y tu ôl i'r fynwent er mwyn sicrhau y bydd llai o ddŵr yn dod i mewn i'r system ac yn effeithio ar yr ardal breswyl yn y dyfodol.

Swn-Yr-Afon - Roedd wal yr afon wedi erydu ac agorodd llyncdwl gan symud y tir. Mae Cyfoeth Naturiol Cymru a'r Cyngor yn gwrthod mai nhw sy'n gyfrifol, ac yn y cyfamser mae'r twll yn mynd yn fwy.

Y Stryd Fawr - Mae hon wedi dioddef llifogydd dair gwaith yn ystod y 7 mlynedd diwethaf ac ar ôl y llifogydd ym mis Mehefin, asesodd Dŵr Cymru'r pwmpdy a oedd yn gweithredu o fewn y terfynau, ond ni allai system ddraenio RhCT ymdopi â'r dŵr ar y briffordd. Nid yw unrhyw un wedi derbyn mai nhw sy'n gyfrifol ac mae angen i drigolion wybod beth sydd angen cael ei wneud i atal hyn rhag digwydd eto.

Mae yna dirfeddiannwyr preifat sydd â thir ar ochr y mynydd, ac yn aml dydy'r lonydd ddim wedi'u mabwysiadu ond fydd y Cyngor ddim yn cymryd cyfrifoldeb am y lonydd yma. Rydw i wedi clirio fy nraeniau i ond mae angen i rywun gymryd cyfrifoldeb am yr asedau yma. Mae dŵr sy'n llifo o'r mynydd yn broblem fawr i lawer o'n trigolion ac mae angen i ni ddod o hyd i ffyrdd o orfodi'r tiffeddiannwyr hyn i sicrhau diogelwch ac uniondeb eiddo cyfagos.

Mae'r llinell Gwasanaethau i Aelodau yn wych ond nid yw'n effeithiol o dan yr amgylchiadau yma. Ydy'r llinell yn addas at y diben? "

Y Cynghorydd W Jones (Treherbert)

"Doedden ni ddim wedi profi unrhyw beth tebyg i bawb arall, ond roedd ymateb y Cyngor yn gyflym iawn. Mae gen i broblemau gyda CNC. Rydyn ni'n byw ar ben y cwm. Mae wal yr afon mewn cyflwr ofnadwy ac roedd y dŵr wedi tynnu'r coed a'r rwbel i ffwrdd a'u llusgo lawr y cwm. Rydw i'n gobeithio y bydd CNC yn cymryd cyfrifoldeb am y mater yma."

13 Ymgynghoriad Llywodraeth Cymru Rheoliadau Drafft i sefydlu Cydbwyllgorau Corfforaethol (CJCs)

Cyflwynodd y Cyfarwyddwr Gwasanaeth - Gwasanaethau Democraidd a Chyfathrebu ei adroddiad ar y cyd gyda'r Prif Weithredwr a Chyfarwyddwr Gwasanaethau Cyfreithiol a geisiodd ddiweddar Aelodau ar gyflwyno Cydbwyllgorau Corfforaethol (CJCs) fel y darperir ar ei gyfer yn y Mesur Llywodraeth Leol ac Etholiadau (Cymru) sydd ar hyn o bryd yn aros am Gydsyniad Brenhinol (rhagwelir y bydd yn cael ei roi yn gynnar yn 2021) ; ystyried rheoliadau drafft a fyddai'n cael eu gwneud o dan y ddeddfwriaeth honno mewn perthynas â sefydlu a gweithredu CJCs; a gofyn i'r Aelodau roi adborth ar yr ymgynghoriad a gychwynnwyd gan Lywodraeth Cymru mewn perthynas â'r rheoliadau drafft hynny.

Rhoddodd y Cyfarwyddwr Gwasanaeth, Gwasanaethau Democraidd a Chyfathrebu gefndir i ddogfen ymgynghori Llywodraeth Cymru, sydd ynghlwm wrth yr adroddiad, a oedd yn croesawu mewnbyn gan aelodau a swyddogion i helpu i lunio'r cynigion erbyn 4 Ionawr 2021.

Dywedodd y Cyfarwyddwr Gwasanaeth fod y Cyd-bwyllgorau Corfforaethol (CJCs) yn gyrrff corfforaethol ac endidau cyfreithiol ar wahân i'w cynghorau cyfansoddol, a fydd yn gallu cyflogi staff yn uniongyrchol, dal asedau a chyllidebau, a bod yn uniongyrchol gyfrifol am arfer swyddogaethau. Bydd gan y rhain swyddogaethau sy'n ymwneud â lles economaidd, cynllunio strategol (bydd CDLlau yn aros o dan ALLau) a thrafnidiaeth.

Bydd Aelodaeth y cyd-bwyllgorau yma'n cynnwys Arweinwyr yr awdurdodau lleol cyfansoddol, a bydd modd cyfethol aelodau ychwanegol (naill ai aelodau cabinet neu bartneriaid eraill) iddo ef neu unrhyw un o'i is-bwyllgorau (os yw wedi dewis sefydlu unrhyw rai) yn ôl yr angen.

Cyfeiriodd y Cyfarwyddwr Gwasanaeth at adran 5.30 i 5.34 sy'n nodi'r angen i'r Cyd-bwyllgor Corfforaethol sefydlu Pwyllgor Trosolwg a Chraffu. Ychwanegodd fod gan Aelodau gyfle i ddylanwadu ar yr angen am drefniadau craffu ar y cyd clir o'r dechrau trwy eu hadborth.

Rhannodd aelodau'r Pwyllgor Trosolwg a Chraffu eu pryderon ynghylch rhai elfennau o'r Cyd-bwyllgorau Corfforaethol megis y diffyg craffu, diffyg atebolrwydd a diffyg democrataidd y gallen nhw ei greu. Fe wnaethon nhw drafod y dull gweithredu arfaethedig, 'Un Bleidlais Fesul Aelod' ac roedden nhw o'r farn ei bod yn annheg o ystyried meintiau amrywiol yr awdurdodau. Byddai hyn yn tanseilio atebolrwydd. Maen nhw'n cydnabod y buddion posibl o ran cydweithredu a dylanwad llywodraeth leol ar ysgogiadau allweddol.

I gloi **PENDERFYNWYD** awdurdodi'r Cyfarwyddwr Gwasanaeth, Gwasanaethau Democrataidd a Chyfathrebu, mewn ymgynghoriad â Chadeirydd y Pwyllgor Trosolwg a Chraffu, i gyflwyno sylwadau ac ymatebion aelodau'r pwyllgor i Lywodraeth Cymru cyn i'r ymgynghoriad ddod i ben.

14 Adolygiad y Cadeirydd a dod â'r cyfarfod i ben

Crynhodd Cadeirydd y Pwyllgor Trosolwg a Chraffu y pwyntiau allweddol sydd wedi codi o'r cyfarfod a'r argymhellion i'w cyflwyno gan gynnwys diweddariad mewn perthynas â'r llifogydd.

Diolchodd y Cadeirydd i'r holl Aelodau am eu presenoldeb a'u hatgoffa o'r dyddiad ar gyfer y Pwyllgor Trosolwg a Chraffu nesaf ar y 18 Ionawr 2021.

Daeth y cyfarfod i ben am 6.53pm

**Y Cynghorydd M Adams
Cadeirydd**

Tudalen wag



RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

MUNICIPAL YEAR 2020/21

OVERVIEW & SCRUTINY COMMITTEE - 18 JANUARY 2021

CABINET/SCRUTINY WORK PROGRAMME: 2020- 2021 MUNICIPAL YEAR

**REPORT OF THE SERVICE DIRECTOR, DEMOCRATIC SERVICES &
COMMUNICATIONS**

1. PURPOSE OF THE REPORT

1.1 To provide members of the Overview & Scrutiny Committee with the opportunity to maintain its challenging but supportive approach to scrutiny during Covid-19 by considering the Cabinet Work Programme for the 2020-2021 Municipal Year (attached at Appendix 1) and to identify any matters that Members wish to consider in greater detail.

2. RECOMMENDATIONS

It is recommended that Members:-

2.1 Acknowledge the contents of the attached draft Cabinet and Overview & Scrutiny Work Programmes and determine whether the items included in the latter are relevant and in line with the terms of reference of the Overview & Scrutiny Committee; and

2.2 To afford the Overview & Scrutiny Committee the opportunity to identify any matters within the Cabinet forward work programme for pre-scrutiny; and

2.3 Consider any additional training requirements that Members consider would assist them in their role.

3. REASONS FOR RECOMMENDATIONS

3.1 In accordance with paragraph 12.1 (Part 4) of the Council's Constitution, the Cabinet Work Programme should be prepared to cover a period of three months, with an updated version provided at the end of this period.

3.2 Following the amendments to the Leaders Scheme of Delegation at the Council AGM on the 25th May 2016 it was agreed that going forward a detailed Cabinet

Work Programme be published for a 6-month period, allowing sufficient notice and opportunity for consultation and / or pre scrutiny.

- 3.3 It is proposed that Members of the Scrutiny Committee have the opportunity to review the next phase of its work programme for the 2020/21 municipal year from January to April 2021.

4. BACKGROUND

- 4.1 Members will recall that following the introduction of social distancing measures at the end of March 2020 the Council saw the suspension of formal committees as it responded to the pandemic crisis. The decision making and governance continued to operate in compliance with the Council's Constitution to discharge key decisions.
- 4.2 The Council successfully rolled out its committee meetings on a virtual basis and it has since been acknowledged that the methodical approach to virtual meetings has equipped Members with the necessary support and knowledge to overcome any technical challenges and allowed them to fully participate in the Council's democratic process. The level of engagement and [number of virtual meetings](#) is testament to the success of those approaches to the virtual roll out.
- 4.3 Initially the Overview & Scrutiny Committee undertook the substantive scrutiny role for a three-month period to cover the extended municipal year. In that time Scrutiny saw its forward work programme re-aligned to deal with one or two matters per agenda offering a combination of short reports and verbal updates from Officers.
- 4.4 Members were aware of the then resource constraints under which scrutiny was working and an element of flexibility was adopted whilst the council dealt with local lockdown measure and restraints. At that time Members were satisfied that the Overview & Scrutiny Committee was undertaking a council-wide approach and extended the opportunity for all non-executive Members to engage in the scrutiny process.
- 4.5 In October 2020, Members of the Overview & Scrutiny Committee received a forward work programme covering the initial three-month period of the new Municipal Year 2020-21, specifically from October to December 2020. This encompassed a more 'business as usual' element as the other four themed scrutiny committees were re-instated and developed their own work programmes.
- 4.6 Whilst in this first period, the Overview & Scrutiny Committee addressed a number of strategic matters, Members were still mindful of the constraints on officers and resources in general and maintained a flexible approach to its work programme. Robust and member led scrutiny was undertaken in this time of crisis.

4.7 It is proposed that Scrutiny continues to consider a work programme that is manageable and addresses the items which require a timely response as well being able to adapt to any necessary changes.

5. SCRUTINY APPROACHES DURING THE NEXT PERIOD

5.1 The attached forward work programme incorporates matters for consideration and the list of topics under the heading 'Ongoing matters for future review' can be allocated as and when appropriate. Members are reminded that, given the current climate, the forward work programme priorities are subject to change should other specific business need to be considered by the Committee on this date.

5.2 It is worthy of noting that the cross-party working group to review the Local Development Plan for RCT has been established and held its first meeting on the 26th November 2020. The working group will continue to contribute to the initial identification of the vision, aims and objectives of the Plan, which will then feed into the preparation of the Preferred Strategy and ultimately the draft (Deposit) Revised LDP.

5.3 Members are encouraged to contribute to their forward Work Programme by suggesting areas of possible scrutiny.

6. TRAINING REQUIREMENTS

6.1 To fulfil their role as an Overview & Scrutiny Committee member, ongoing training requirements are a key consideration and therefore Members are asked to identify any gaps in their development particularly in relation to undertaking scrutiny of the items listed on the forward work programme.

7. CONSULTATION / INVOLVEMENT

7.1 The Cabinet work programme has been compiled by members of the Senior Leadership Team in discussion with the relevant portfolio holder(s).

7.2 The Overview & Scrutiny Committee forward work programme has been developed based on the new ways of working, in discussions with the Chair and Vice Chair of the Overview & Scrutiny Committee as well as with the relevant portfolio holder.

8. EQUALITY AND DIVERSITY IMPLICATIONS

8.1 An Equality Impact Assessment is not needed because the contents of the report are for information purposes only.

9. FINANCIAL IMPLICATIONS

9.1 There are no financial implications aligned to this report.

10. LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED

10.1 The report has been prepared in accordance with paragraph 12.1 (Part 4) of the Council's Constitution.

11. LINKS TO THE COUNCILS CORPORATE PLAN / OTHER CORPORATE PRIORITIES.

11.1 This is an information report presenting the Cabinet and Overview & Scrutiny Work Programmes in responding to the Covid 19 pandemic. No decisions are being taken in this report.

12. CONCLUSION

12.1 The Cabinet and Overview & Scrutiny work programmes for the 2020-2021 Municipal Year are attached. Members of the Overview & Scrutiny Committee are asked to identify any items they would like to review in greater detail from the Cabinet work programme which will also ensure that the Overview & Scrutiny Committee fully evaluates the effectiveness of its overview and scrutiny function during these uncertain times.

LOCAL GOVERNMENT ACT 1972

AS AMENDED BY

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

OVERVIEW & SCRUTINY COMMITTEE

18th JANUARY 2021

REPORT OF THE SERVICE DIRECTOR, DEMOCRATIC SERVICES &

COMMUNICATION

Tudalen wag

**SCRUTINY WORK PROGRAMME
OVERVIEW & SCRUTINY**

‘Holding the Executive & Council to account in respect of all three priorities within the Council’s Corporate Plan’

Each of the Council’s Scrutiny Committees is responsible for setting and agreeing its own work programme by identifying a list of themes and topics which fall under the remit of each individual Scrutiny Committee. Following discussion with the Chair, Vice Chair and Scrutiny Members a practical, realistic and timetabled programme can then be developed.

The scrutiny forward work programmes should provide a clear rationale as to why particular issues have been selected; be outcome focussed; ensure that the method of scrutiny is best suited to the topic area and the outcome desired; align scrutiny programmes with the council’s performance management, self-evaluation and improvement arrangements.

Throughout the year, there are a number of ways in which additional issues can be considered for inclusion in the Scrutiny Work Programme and ideas for inclusion may come from a number of sources such as:-

- Individual Councillors;
- Performance or budget monitoring information;
- Inspection reports;
- Referrals from Council (such as Notices of Motion), Cabinet/Audit or other scrutiny committees;
- Service users;
- Monitoring the implementation of recommendations previously made by the Committee; and
- Local Residents

The Cabinet is also required to produce forward work programmes and the Overview & Scrutiny Committee keeps abreast of forthcoming items or topics which may enable scrutiny to be involved in the development of Council policy prior to its formal consideration by Cabinet. It is important to bear in mind that an element of flexibility is applied to each individual work programme that provides Committees with the capacity to scrutinise new / urgent issues that arise during the year.

Date/Time	Overarching Item	Officer	Cabinet Member	Scrutiny Focus
18 th January 2021	<ul style="list-style-type: none"> • Draft Overview & Scrutiny Work Programme January to April 2021 • Cabinet Work Programme 	<ul style="list-style-type: none"> • Service Director Democratic Services & Communications 		<p>Scrutiny & Challenge – For O&S to agree its own revised work programme for the next 3 months (January-April 2021)</p> <p>To consider and develop a schedule of training requirements for members of the O&S Committee.</p> <p>Scrutiny & Challenge – To receive the Cabinet Work Programme to identify any future opportunities for pre-scrutiny by the Overview & Scrutiny Committee.</p>
	<ul style="list-style-type: none"> • Councils Corporate Feedback Scheme (CFS) 	Customer Feedback, Engagement & Complaints Manager		<p>Scrutiny & Challenge – To receive an overview of the Council's Corporate Feedback Scheme with a view to identifying themes, trends and improvements for future review.</p>
23 February 2021	<ul style="list-style-type: none"> • Cwm Taf Safeguarding Annual Plan 	Group Director Community & Children's Services		<p>Scrutiny & Challenge – To receive the Cwm Taf Safeguarding Annual Plan</p>
		Service Director Democratic Services & Communications		

	<ul style="list-style-type: none"> • Audit Wales – Rhondda Cynon Taf Annual Improvement Report 	Service Director Performance & Improvement		Scrutiny & Challenge – For Scrutiny to consider the proposals for improvement and the progress made against these actions to be reported to the respective Scrutiny Committees.
17 March 2021	<ul style="list-style-type: none"> • Annual Equalities Report 2020/21 	Director of Human Resources		Pre-Scrutiny of the Annual Equalities Report 2020-21
		Service Director Democratic Services & Communications		
	<ul style="list-style-type: none"> • Preparing for the Local Government and Elections (Wales) Bill 	Service Director Democratic Services & Communications Director of Legal Services		Scrutiny & Challenge – For Scrutiny to consider the preparations for the Local Government and Elections (Wales) Bill and the provisions to enable electoral reform and establish a new governance framework for local government
14 April 2021	<ul style="list-style-type: none"> • Draft Annual Overview & Scrutiny Report 2020/2021 	Service Director Democratic Services & Communications		Scrutiny & Challenge – For the O&S Committee to challenge and comment on the draft Scrutiny Annual Report 2020/2021 <ul style="list-style-type: none"> • Does the Scrutiny Annual Report illustrate clear outcomes and objectives? • Has it demonstrated clear evidence and impact of scrutiny outcomes? • Do Members agree it is an accurate reflection of the

				Scrutiny activity for 2020/21?
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O&S- Ongoing Matters for Future Review:-

The Council's Response to Covid-19

Scrutiny response to the Council's Section 19 Investigation Report

Modernisation of Residential Care and Day Care for Older People

Electric Vehicles (EV) and Charging Infrastructure.

Update on the RCT Scrutiny Review –'Fit for the Future'

Welsh Language Standards Compliance Report

21 Century Schools and Colleges Programme – Mutual Investment Model

Scrutiny Feedback

Feedback to relevant consultations

Quarterly Review of the O&S Scrutiny Work Programme

Review of Cabinet Work Programme

Draft Annual Scrutiny Report 2020/2021

Crime & Disorder Committee - County Lines & Protection of Vulnerable People' and 'Violence against Women, Domestic Abuse and Sexual Violence

Working Group Updates

The development of future transport infrastructure in response to the South Wales Metro
Local Development Plan (LDP) - Review of the Local Development Plan for RCT

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OVERVIEW & SCRUTINY**

‘Holding the Executive & Council to account in respect of all three priorities within the Council’s Corporate Plan’

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		Service Director Democratic Services & Communications		
	<ul style="list-style-type: none"> • Preparing for the Local Government and Elections (Wales) Bill 	Service Director Democratic Services & Communications Director of Legal Services		Scrutiny & Challenge – For Scrutiny to consider the preparations for the Local Government and Elections (Wales) Bill and the provisions to enable electoral reform and establish a new governance framework for local government
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				<ul style="list-style-type: none"> Do Members agree it is an accurate reflection of the Scrutiny activity for 2020/21?
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Working Group Updates

The development of future transport infrastructure in response to the South Wales Metro

Local Development Plan (LDP) - Review of the Local Development Plan for RCT



Cabinet Work Programme.

Forward plan of proposed Cabinet Business for the 2020/21 Municipal Year

Specific Period: -September 2020 – May 2021.

(Summary of proposed Key Decisions coming forward for Cabinet Members consideration.)

N.B – The work programme is subject to change to take account of any additional / deletion of reports, including any new consultative documents or legislative initiatives from the Welsh Government, which require urgent attention.

Contact: Hannah Williams (Tel No. 01443 424062)

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Chief Executive

Cabinet Work Programme	In line with the Council's Constitution there is a need to advise and publish the Cabinet Work Programme.	Continuous		Every 3 months June 20 September 20 December 20 March 21	Leader of the Council, Councillor A Morgan. Service Director, Democratic Services & Communication – C Hanagan	Open	<ul style="list-style-type: none"> • Cabinet Members • SLT • Overview & Scrutiny
Council's Performance & Resources Report	To provide Cabinet with an overview of the Council's performance, both from a financial and operational perspective	Continuous		Quarter 4 – July 2020 Quarter 1 – September 2020 Quarter 2 – November 2020 Quarter 3 – March 2021	Councillor M Norris. Director of Finance & Digital Services - B Davies	Open	<ul style="list-style-type: none"> • Report is presented to Finance & Performance Scrutiny Committee following consideration by Cabinet

SEPTEMBER

Leader's Scheme of Delegation	To formally receive the Leader's Scheme of Delegation following the 2020 Council AGM	Complete	Cabinet	September 2020	Leader of the Council, Councillor A Morgan. Service Director, Democratic Services & Communication – C Hanagan	Open	<ul style="list-style-type: none"> • Cabinet Members
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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Supplementary Capital Programmes – ‘Education and Inclusion Services’ and ‘Highways, Transportation & Strategic projects’	To provide details and obtain approval for phase 2 of the proposed supplementary capital programmes for Education & Inclusion Services and Highways, Transportation & Strategic Projects.	Complete	Cabinet	September 2020	Leader of the Council, Councillor A Morgan. Director of Finance & Digital Services – B Davies	Open	
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OCTOBER

Medium Term Financial Plan Update	To provide Members with an update on the Medium Term Financial Plan for 2020/21 – 2023/24 (mid-year budget review)	Complete	Cabinet	October 2020	Councillor M Norris. Director of Finance & Digital Services - B Davies	Open	
Corporate Performance Report	To consider the Council’s Corporate Performance Report and recommend its endorsement by Council	Complete	Cabinet	October 2020	Leader of the Council, Councillor A Morgan. Chief Executive – C Bradshaw	Open	

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Budget Consultation Report	To inform Members of the proposed approach to resident engagement and consultation in respect of the 2021 /22 budget.	Complete	Cabinet	October 2020	Councillor M Webber Service Director, Democratic Services & Communication – C Hanagan C Hanagan	Open	

NOVEMBER

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Cynon Valley Waste Disposal Company Limited and Amgen Rhondda Limited – Annual General Meeting	To provide Members with details of the AGM in respect of the Cynon Valley Waste Disposal Company Ltd and Amgen Rhondda Ltd.	Complete	Cabinet	November 2020	Councillor A Crimmings Director of Legal Services - A Wilkins	Exempt	
Council Tax Base	To receive the report in respect of setting the Council Tax Base 2021/22	Complete	Cabinet	November 2020	Leader of the Council, Councillor A Morgan. Director of Finance & Digital Services – B Davies	Open	

DECEMBER

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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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JANUARY

Digital Strategy Work - Update	To provide Members with an update in respect of the Digital Strategy Work Programme	Complete	Cabinet	January 2021	Councillor M Norris. Director of Finance & Digital Services – B Davies	Open	
Regulation of Investigatory Powers Act 2000 (RIPA) - Use of RIPA in 2019-20 by RCTCBC	To enable Members to review the Council's use of the Regulation of Investigatory Powers Act 2000 ('RIPA')		Cabinet	January 2021	Deputy Leader, Councillor M Webber. Director of Legal & Services – A Wilkins	Open	
Corporate Parenting Board Annual Report	To consider the Annual report of the Corporate Parenting Board.		Cabinet	January 2021	Cllr C Leyshon Service Director, Democratic Services & Communication – C Hanagan C Hanagan		<ul style="list-style-type: none"> Corporate Parenting Board Children & Young People Scrutiny

FEBRUARY

Corporate Asset Management Plan Interim Update	To brief members on progress with the plan		Cabinet	February 2021	Councillor M Norris. Director of Corporate Estates – D Powell	Exempt	•
Built Asset Review Report			Cabinet	February 2021	Councillor M Norris.		•

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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					Director of Corporate Estates – D Powell		
Tudalen 32	Budget Report	The need to adopt a budget strategy to recommend to Council as the basis of the budget strategy for the financial year ending March 2022, following consideration of the consultation feedback	Cabinet	February 2021	Leader of the Council, Councillor A Morgan. Director of Finance & Digital Services – B Davies	Open	<ul style="list-style-type: none"> Budget Consultation - Service Users, School Budget Forum and Finance and Performance Scrutiny Committee.
	Council Fees & Charges	The need to advise Cabinet of the proposed Council Fees and Charges for the financial year 2021/22	Cabinet	February 2021	Leader of the Council, Councillor A Morgan. Director of Finance & Digital Services – B Davies	Open	
	General Data Protection Review Update	To receive an update in respect of the GDPR	Cabinet	February 2021	Councillor M Norris. Director of Finance & Digital Services – B Davies	Open	

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Capital Programme	To propose to Council the three year capital programme		Cabinet	February 2021	Leader of the Council, Councillor A Morgan. Director of Finance & Digital Services – B Davies	Open	

MARCH

Annual Equalities Report	To receive the report of the Director, Human Resources in respect of the Annual Equalities Report.		Cabinet	March 2021	Deputy Leader, Councillor M Webber Director, Human Resources – R Evans	Open	Overview & Scrutiny Committee

APRIL

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MAY

Strategic Equality Plan	To provide Members with details of the Councils Strategic Equality plan		Cabinet	May 2021	Deputy Leader, Councillor M Webber Director, Human Resources – R Evans	Open	
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ON GOING UPDATES

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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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The Council's Response to Covid-19	To formally receive a service update on the Council's service response to the Covid-19 pandemic	Continuous	Cabinet	When Applicable	Leader of the Council, Councillor A Morgan, Chief Executive – C Bradshaw	Open	<ul style="list-style-type: none"> • Cabinet Members • SLT • Overview & Scrutiny
RCT Flooding Update	To receive updates in respect of flooding in Rhondda Cynon Taf in addition to statutory reporting requirements into flooding.		Cabinet	When Applicable	Leader of the Council, Councillor A Morgan, Chief Executive – C Bradshaw		
Brexit	To receive a verbal update in respect of Brexit		Cabinet	When appropriate	Leader of the Council, Councillor A Morgan. Chief Executive – C Bradshaw	Open	
Cardiff Capital Region - City Deal	The need to advise of the progress being made in respect of the City Deal		Cabinet	When Applicable	Leader of the Council, Councillor A Morgan & Chief Executive, C Bradshaw	Open	
Staff Panel Report	To receive details of the proposals put forward by the Council's Staff Panel in respect of efficiency savings and		Cabinet	When Applicable	Councillor M Webber & Service Director, Democratic Services & Communication - C Hanagan	Open	

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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	smarter ways of working						
Climate Change Cabinet Steering Group Recommendations	To receive recommendations coming forward following consideration by the Climate Change Cabinet Steering Group		Cabinet	When Applicable	Specific to the report	Open	
Scrutiny Recommendations	To receive recommendations coming forward following a scrutiny review.		Cabinet	Continuous	Specific to the Scrutiny Review undertaken	Open	
Write off of irrecoverable Debts	To update Cabinet with a position statement on irrecoverable debts		Cabinet	Continuous / When Applicable	Leader of the Council, Councillor A Morgan & Councillor M Norris. Director, Finance & Digital Services – B Davies	Exempt	

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Prosperity, Development & Frontline Services

SEPTEMBER

<p>Review of Regeneration Business Support Grants</p> <p>Tudalen 36</p>	<p>To seek approval to refocus the existing business support grant schemes delivered by the Regeneration Service, and to establish three further schemes – the Town Centre COVID 19 Recovery Grant, the Major Projects Investment Fund and the Flood Resilience Grant.</p>	<p>Complete</p>	<p>Cabinet</p>	<p>September 2020</p>	<p>Councillor R Bevan Director of Prosperity & Development - S Gale</p>	<p>Open</p>	
<p>Cynon Gateway North (Aberdare Bypass)</p>	<p>To update Cabinet on the current progress related to the development and delivery of the major</p>	<p>Complete</p>	<p>Cabinet</p>	<p>September 2020</p>	<p>Leader of the Council Councillor A Morgan. Group Director – Prosperity, Development &</p>	<p>Open</p>	

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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	transportation project: Cynon Gateway North (Aberdare Bypass).				Frontline Services – N Wheeler		
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OCTOBER

Tudalen 37	Kick Start Scheme for Young People Aged 16-24 Years	To seek approval for an application to become a Gateway employer under the Department of Work and Pensions' Kickstart Scheme so that the Council will be able to make applications on behalf of small and medium-sized businesses with less than 30 placements for young people;	Complete	Delegated Decision	October 2020	Joint Decision of the Group Director, Prosperity & Development, Director, Public Health, Protection & Community Services and the Director of Human Resources	Open	
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	Proposed introduction of a new Domestic Heating Grant	To provide a new Heating Grant funded from the Capital Housing Programme to support the strategic objectives contained	Complete	Delegated Decision	October 2020	Group Director, Prosperity & Development Councillor R Bevan	Open	
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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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	with the Council's Warmer Homes: A Fuel Poverty Strategy 2009-2023.						
Active Travel: Review of Integrated Travel Map	To seek Members' approval to commence a review, including a public engagement exercise, of the Council's existing Active Travel Integrated Network Map (ATINM). This report also outlines the reasons for undertaking this exercise.	Complete	Cabinet	October 2020	Councillor A Crimmings. Group Director – Prosperity, Development & Frontline Services – N Wheeler	Open	

Tudalen 38

NOVEMBER

Highways, Transportation And Strategic Projects - Highway Asset Investment Strategy	To provide Members with the highway asset investment strategy	Complete	Cabinet	November 2020	Leader of the Council Councillor A Morgan. Group Director – Prosperity, Development & Frontline Services – N Wheeler	Open	
Community infrastructure levy	CIL regulations require a report to	Complete	Cabinet		Councillor R Bevan	<ul style="list-style-type: none"> Finance and Performance 	

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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annual monitoring report	update Cabinet on the performance of CIL during the last year and make any amendments deemed necessary.			November 2020	Director of Prosperity & Development - S Gale	Scrutiny Committee	
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DECEMBER

JANUARY

FEBRUARY

MARCH

Supplementary Capital Programme - Highways, Transportation & Strategic projects	The need to seek approval for detailed investment within the service following Council's approval of the 3 year Capital Programme.		Cabinet	March 2021	Leader of the Council, Councillor A Morgan. Group Director – Prosperity, Development & Frontline Services – N Wheeler	Open	
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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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MAY

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ONGOING UPDATES

Tudalen 40	Processing Of Mixed Kerbside Recycling	To provide Members with an update in respect of the opportunities of investment into processing of Mixed Kerbside Recycling		Cabinet		Leader of the Council Councillor A Morgan. Group Director – Prosperity, Development & Frontline Services – N Wheeler	Exempt	
	Highways Investment Scheme	To receive regular updates in respect of the Highways Investment Scheme		Cabinet		Leader of the Council Councillor A Morgan. Group Director – Prosperity, Development & Frontline Services – N Wheeler		

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Review of Mainstream School Transport Provision	Need to provide Cabinet with the outcomes of the periodic review of the Council's mainstream School Transport Provision		Cabinet	Periodic Review / when applicable	Leader of the Council, Councillor A Morgan. Group Director – Prosperity, Development & Frontline Services – N Wheeler	Open	
Porth Town Centre Strategy	To receive updates as and when applicable		Cabinet	When appropriate	Councillor R Bevan Director of Prosperity & Development - S Gale		
Taff Vale Update and Business Plan	Taff Vale Update Report.		Cabinet	When appropriate	Councillor R Bevan Director of Prosperity & Development - S Gale	Open	

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Scrutiny Recommendations	To receive any recommendations coming forward following a scrutiny review.		Cabinet	Continuous / When Applicable	Specific to Scrutiny Review undertaken	Open	<ul style="list-style-type: none"> • Scrutiny
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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Community & Children's Services

SEPTEMBER

Establishing a Social Letting Agency	To inform Cabinet of the proposal to establish a Social Letting Agency.	Complete	Cabinet	September 2020	Cllr R Lewis Director, Public Health Protection & Community Services	Open	
Approval for RCT Theatres to produce a Digital Christmas Performance	To provide Cabinet Members with information in relation to the proposal for RCT Theatres to produce a digital Christmas performance to share online in December 2020.	Complete		September 2020	Cllr R Lewis Director, Public Health Protection & Community Services	Open	
Proposed Extension and Variation to Rhondda Cynon Taf CBC's Dog Control Public Spaces Protection Orders	To inform Members of the outcomes of the public consultation exercise and to seek authority to extend	Complete	Cabinet	September 2020	Cllr R Lewis Cllr C Crimmings Director, Public Health Protection & Community Services		

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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	the two Public Spaces Protection Orders relating to dog controls in Rhondda Cynon Taf (the Dog Control PSPO's).				Group Director, Prosperity, Development and Frontline Services		
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OCTOBER

Tudalen 44	Cwm Taf Safeguarding Annual Plan	To receive the Cwm Taf Safeguarding Annual Plan	Complete	Cabinet	October 2020	Councillor G Hopkins, Cllr T Leyshon Group Director Community & Children's Services – G Isingrini	Open	
	Firework Controls	To receive information on Firework Controls following the Council NOM.	Complete	Cabinet	October 2020	Cllr R Lewis Director, Public Health Protection & Community Services	Open	
	Social Services Annual Complaints Report	Provide Cabinet with an overview of the operation & effectiveness of the Council's Social Services complaints procedure	Complete	Cabinet	October 2020	Councillor G Hopkins Group Director Community & Children's Services – G Isingrini	Open	Health & Wellbeing Scrutiny Committee Corporate Parenting Board

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Funding for Food Banks and Mental Health Support during 'firebreak' lockdown	To approve £25,000 to support local food banks and mental health support during the Welsh Government's national "firebreak" lockdown and the subsequent weeks ahead.	Complete	Delegated Decision	October 2020	Director, Public Health, Protection and Community Services Councillor R Lewis Councillor A Morgan	Open	
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NOVEMBER

Bereavement Services – Concessionary Charges in Exceptional Circumstances	That a financial concession is to be afforded to families requiring multiple funeral services within their close family circle. This concession is to be applied during exceptional circumstances (e.g. global pandemic).	Complete	Delegated Decision	November 2020	Director, Public Health, Protection and Community Services Councillor R Lewis	Open	
Director Social Services Annual Report	To receive the final report of the Director, Social	Complete	Cabinet	November 2020	Councillors G Hopkins & T Leyshon.	Open	Children & Young People Scrutiny Committee

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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	Services prior to its publication				Group Director Community & Children's Services – G Isingrini		Health & Wellbeing Scrutiny Committee •
Cwm Taf Safeguarding Board Annual Report	In accordance with the SSWB Act, the need to report the Cwm Taf Safeguarding Annual Report to the Cabinet, setting out their priorities for the coming year.	Complete	Cabinet	November 2020	Councillor G Hopkins & Councillor C Leyshon Group Director Community & Children's Services – G Isingrini	Open	• Cwm Taf Safeguarding Board
Cwm Taf Carer's Annual Report	To approve for submission to WG the annual report.	Complete	Cabinet	November 2020	Councillor G Hopkins & Group Director Community & Children's Services - G Isingrini	Open	multi agency Cwm Taf Carers Partnership
Publication of 2020 Air Quality Progress Report	To publish the 2020 Air Quality Progress Report	Complete	Delegated Decision	November 2020	Cllr R Lewis Director, Public Health Protection & Community Services	Open	

DECEMBER

JANUARY

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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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National Adoption Annual Report	To receive the National Adoption Annual Report		Cabinet	January 2021	C Leyshon and Group Director Community & Children's Services – G Isingrini	Open	
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FEBRUARY

The Council's response to the Welsh Index of Multiple Deprivation	To receive the Council's response to the Welsh Index of Multiple Deprivation		Cabinet	February 2021	Cllr R Lewis Director, Public Health Protection & Community Services		
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Specialist Placements	To receive information on Specialist Placements.		Cabinet	February 2021	Councillor C Leyshon Group Director Community & Children's Services – G Isingrini		
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MARCH

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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Hires and Prices Reviews	To receive information of the review of Hires and Prices		Cabinet	April 2021	Cllr R Lewis Director, Public Health Protection & Community Services		
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MAY

Provision of Cemeteries within RCT	To receive information on the provision of cemeteries in RCT		Cabinet	May 2021	Cllr R Lewis Director, Public Health Protection & Community Services		
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ONGOING UPDATES

Modernisation of Residential Care and Day Care for Older People – Consultation feedback	To receive the consultation feedback		Cabinet	When Applicable	Councillor G Hopkins, Group Director Community & Children’s Services – G Isingrini		Overview and Scrutiny Committee
SS&WB Board Development	To consider any updates as appropriate in respect of the SS&WB Board		Cabinet	Continuous / When Applicable	Councillor G Hopkins. Group Director Community & Children’s Services – G Isingrini	Open	
Regional Transformation Agenda	To receive an update on the		Cabinet	When Applicable	Councillor G Hopkins and		

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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	regional transformation agenda				Group Director Community & Children's Services – G Isingrini		
Development of Community Hubs	To consider the development of Community Hubs across the County Borough		Cabinet	Continuous / When Applicable	Councillor R Lewis Director, Public Health, Protection & Community Services	Open	
Extra Care Strategy	To receive update reports on the Councils progress in respect of delivery of the Extra Care Strategy		Cabinet	Continuous / When Applicable	Councillor G Hopkins. Group Director Community & Children's Services – G Isingrini	Open	
Advocacy	To provide Cabinet with an update in respect of advocacy		Cabinet	When Applicable	Councillor G Hopkins and Group Director Community & Children's Services – G Isingrini		
Cwm Taf MASH Annual Report	To receive the Annual report of the Cwm Taf MASH		Cabinet	When Applicable	Councillor G Hopkins. Group Director Community & Children's Services – G Isingrini	Open	
Social Services & Wellbeing Act	To provide updates as and when necessary on the Council's duties in respect of the Act		Cabinet	Continuous / When Applicable	Councillor G Hopkins. Group Director Community & Children's Services – G Isingrini	Open	

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Local Air Quality Management Reports	To provide details of the Local Air Quality Management Reports		Delegated Decision	Continuous / When Applicable	Councillor R Lewis Director, Public Health, Protection & Community Services	Open	
Scrutiny Recommendations	To receive any recommendations coming forward following a scrutiny review.		Cabinet	Continuous / When Applicable	Specific to Scrutiny Review undertaken	Open	<ul style="list-style-type: none"> • Scrutiny

Tudalen 50

Education & Inclusion Services

SEPTEMBER

Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Tudalen 51	21 st Century Schools and Colleges Programme – Mutual Investment Model Welsh Education Partnership Strategic Partnering Agreement	To provide Members with an update on the Mutual Investment Model (MIM) funding element of Welsh Government's 21st Century Schools and Colleges Programme and to inform Members of progress Welsh Government has made in procuring a private sector partner to assist with the delivery of education and community facilities in Wales, under the MIM 21st Century Schools and Colleges Programme.	Complete	Cabinet	September 2020	Councillor J Rosser & Director, Education & Inclusion Services -G Davies	Open	

OCTOBER

Foundation Phase, Key Stage 2&3 and Key Stage 4 outcomes for 2019	To provide Members with initial feedback on the Foundation Phase, Key Stage 2, 3	Complete	Cabinet	October 2020	Councillor J Rosser & Director, Education & Inclusion Services -G Davies	Open	
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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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	& 4 outcomes for 2019.						
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NOVEMBER

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DECEMBER

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JANUARY

Total 52	Key stage 4 and 5 outcomes	To receive the final data from Welsh Government in respect of the Educational Outcomes for RCT		Cabinet	January 2021	Councillor J Rosser & Director, Education & Inclusion Services -G Davies	Open	

FEBRUARY

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MARCH

Childcare Sufficiency Update - Prescrutiny	The need to provide details of the Childcare Sufficiency Audit undertaken, in line with Welsh		Cabinet	March 2021	Councillor J Rosser. Director, Education & Inclusion Services -G Davies; Childcare Officer - D Humphries	Open	Children & Young People Scrutiny committee
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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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	Government Requirements						
Supplementary Capital Programme – Education & Inclusion Services	The need to seek Cabinet approval for further detailed investment within the service following Council’s approval of the 3 year Capital Programme.		Cabinet	March 2021	Councillor J Rosser. Director, Education & Inclusion Services -G Davies	Open	

Tudalen 53

APRIL

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ONGOING UPDATES

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Key Decision	Brief Outline	Report Status	Decision Maker (Cabinet / Delegated Decision (DD))	Proposed Date	Cabinet Member / responsible Officer	Open / Exempt Report	Consultation to be undertaken prior to Decision being made?
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Scrutiny Recommendations	To receive any recommendations coming forward following a scrutiny review.		Cabinet	Continuous / When Applicable	Specific to Scrutiny Review undertaken	Open	<ul style="list-style-type: none"> Scrutiny
21 st Century Schools	To receive any updates in respect of the 21 st Century Schools Programme		Cabinet	Continuous / When Applicable	Councillor J Rosser. Director, Education & Inclusion Services -G Davies	Open	



RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

MUNICIPAL YEAR 2020/21

CUSTOMER FEEDBACK SCHEME – COMMENTS, COMPLIMENTS AND COMPLAINTS ANNUAL REPORT 2019/20

OVERVIEW & SCRUTINY COMMITTEE – 18th January 2021

**JOINT REPORT OF THE GROUP DIRECTOR COMMUNITY & CHILDREN'S SERVICES
AND THE SERVICE DIRECTOR DEMOCRATIC SERVICES & COMMUNICATIONS.**

1. PURPOSE OF THE REPORT

1.1 The purpose of the report is to:

- (i) Provide the Overview & Scrutiny Committee with the inaugural Annual Report relating to the operation and effectiveness of the Council's corporate Customer Feedback Scheme ('CFS') between April 1st 2019 and March 31st 2020 prior to consideration by Cabinet; and
- (ii) Seek the Committee's recommendations and any suggested areas for improvement in respect of the contents and publication of future CFS Annual Reports, together with CFS reporting mechanisms more generally, for Cabinet's future consideration.

2. RECOMMENDATIONS

It is recommended that Members:-

- 2.1 Consider and scrutinise the inaugural Annual Report relating to the operation and effectiveness of the Council's Customer Feedback Scheme (Comments, Compliments and Complaints) ('CFS') between April 1st 2019 and March 31st 2020, annexed at Appendix 1 to the report;
- 2.2 Provide recommendations and any suggested areas for improvement in respect of the contents and publication of future CFS Annual Reports, together with CFS reporting mechanisms more generally; and
- 2.3 Agree that the Overview and Scrutiny Committee receives a follow up report on the reporting mechanisms subsequently agreed by Cabinet in relation to the operation of the CFS scheme, including an update on any suggested changes

taken forward, in addition to receiving the CFS Annual Report as part of its work programme.

3. BACKGROUND INFORMATION

- 3.1 Whilst currently there is no statutory requirement for the Local Authority to produce an annual report it is important that Members are properly appraised of the nature of feedback received by the Council's customers, how that feedback has been used and, where appropriate, utilised to ensure service improvement across the Council.
- 3.2 Officers consider there needs to be a more consistent and programmed method of reporting customer feedback which can lead to informed recommendations for improvement and from which evidence of good practice/customer service can be shared more widely across service areas.
- 3.3 Legislative changes to the powers of the Public Service Ombudsman for Wales (PSOW) came into force on the 1st May 2019 (Public Services Ombudsman (Wales) Act 2019) giving that office greater investigative powers and through the development of the 'Complaint's Standards Authority' a role in monitoring standards, trends and patterns across public service delivery in Wales.
- 3.4 As part of this legislation the Council is now required to report quarterly on complaints activity to the PSOW.
- 3.5 The CFS records all Comments, Compliments and Complaints received by both residents of RCT and those people visiting RCT who access Council facilities. The scheme does not cover complaints where there are other statutory arrangements in place such as complaints about Social care or School complaints.
- 3.6 The complaints process is a two stage process and is in line with the Public Services Ombudsman's Model Complaints Policy that was adopted by all Local Authorities in 2011.

Stage One: Local Resolution – The emphasis at this stage of the process is early resolution of the complaint either by providing an explanation, putting things right or agreeing a way forward which may include identifying where improvements to services are necessary. The timescale for local resolution is 10 working days.

Stage Two: Formal Consideration – If the complainant remains dissatisfied after completion of stage one, they may request that the complaint proceeds to stage two of the process. This involves a formal investigation of the complaint with a report being produced by a Senior Council Officer. The timescale for dealing with this stage is 20 working days.

- 3.7 If the complainant remains dissatisfied with the outcome of the stage two investigation, they may progress their complaint to the PSOW.
- 3.8 On 1st January 2019 operational responsibility for managing and co-ordinating the CFS transferred to the Customer Feedback and Engagement Team, who already had responsibility for the existing management arrangements in respect

of the Social Services statutory complaints process. This team is led by the Service Improvement, Customer Feedback and Engagement Manager. This now means that the CFS and statutory Social Services complaints processes for the Council are now managed centrally by one team leading to better use of available expertise and experience as well as ensuring greater resilience in the operation of the CFS itself. Further it will:

- Enable more timely use of information captured via the operation of the CFS through improved reporting mechanisms which will support performance management arrangements and improvement within services;
- Introduce training, support and challenge across all services; and
- Strengthen complaint gatekeeping arrangements to improve the allocation and management of complaints (i.e. the early identification of only those that require action), the introduction of reporting management information to all Services and where agreed, to Members.

4. CFS IMPROVEMENTS

- 4.1 A number of improvements have been made to the CFS since January 2019 which has meant more accurate recording of customer feedback, the ability to produce better qualitative data, the introduction of quarterly CFS coordinators meetings and the introduction of a benchmarking exercise which rates RCT services against standards set by the PSOW.
- 4.2 Improvements have also been made to the customer facing web and social media information about the CFS to allow customers to better engage with the Council and for customer feedback to be better captured.
- 4.3 Ultimately, improvements to the CFS will enable the Council to improve engagement, understand where services need to be developed and improved and to better understand the needs of its residents and those who live and work in the County Borough.

5. SCRUTINY INVOLVEMENT

- 5.1 This report highlights the importance of consistent reporting and recommends that an annual report is continued to be produced providing a summary of all activity for the year.
- 5.2 Members are now asked to consider and scrutinise the inaugural Annual Report relating to the operation and effectiveness of the CFS between April 1st 2019 and March 31st 2020, annexed at Appendix 1 to the report.
- 5.3 Members are also asked to consider the appropriate level of reporting and make recommendations to Cabinet, prior to its consideration of the inaugural Annual Report, on how complaints activity is monitored in the future and whether any

further improvements could be made to the process, noting the recent improvements made to date.

- 5.4 It is proposed that the Overview & Scrutiny Committee receive future reports in respect of the CFS in order that feedback can be provided to the Cabinet thus ensuring that the proposals for improvement are being promoted by Scrutiny. It is recommended that the work programme reflect this additional item going forward.

6. EQUALITY AND DIVERSITY IMPLICATIONS

- 6.1 Equality and diversity implications will be considered as part of the Overview & Scrutiny Committee's feedback and comments and any subsequent implementation arrangements.

7. FINANCIAL AND RESOURCE IMPLICATIONS

- 7.1 Financial and resource implications will be considered as part of any feedback and subsequent implementation arrangements.

8. LINKS TO THE CORPORATE AND NATIONAL PRIORITIES AND THE WELLBEING OF FUTURE GENERATIONS ACT

- 8.1 The function of the Customer Feedback and Engagement Team and the collation of service user feedback through both complaints and compliments provides a quality assurance mechanism by which the Council can measure its performance against the corporate priorities to:

- Deliver essential services well;
- Engage with customers and use feedback to redesign and/or improve our services.
- Ensure local people get good outcomes from their services

LOCAL GOVERNMENT ACT 1972

as amended by

LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

LIST OF BACKGROUND PAPERS:

OVERVIEW & SCRUTINY COMMITTEE 18th JANUARY 2021

**REPORT OF THE DIRECTOR OF COMMUNICATIONS & INTERIM HEAD OF
DEMOCRATIC SERVICES**

**CUSTOMER FEEDBACK SCHEME – COMMENTS, COMPLIMENTS AND
COMPLAINTS
ANNUAL REPORT 2019/20**

**RHONDDA CYNON TAF CUSTOMER FEEDBACK
ANNUAL REPORT**

1ST APRIL 2019 – 31ST MARCH 2020



FOREWORD

This report provides an overview of the operation of the Customer Feedback Scheme (CFS) including details of the level of feedback received as well as developments and improvements to the scheme for the year 2019/20. During this period the Customer Feedback and Engagement Team have prioritised the development of the CRM system to improve the quality of the information available both for reporting and enabling individual service areas to monitor the effectiveness of their service delivery. A designated post was created within the team to monitor the CFS and to undertake reporting tasks as required by the Complaint's Standards Authority. This has led to changes having to be made to the way in which complaints are categorised in line with PSOW expectations and to enable comparison data to be collected across all 22 Local Authorities in Wales. Whilst this has impacted on the consistency of reporting the message to service areas remains consistent going forward with emphasis on ensuring feedback is logged, responded to effectively and the information is used to improve and plan services.

Training for all CRM system users with particular focus on appropriately closing and re-allocating customer feedback has been undertaken although there is still progress to be made particularly in logging and detailing compliments. There has been a slight increase in the number of complaints being received and this should be viewed as a positive indication that complaint feedback is being more consistently recorded. Improvements have also been noted in the recording or evidence of learning from complaints which was introduced midway through this reporting period with 10% of complaints highlighting service improvements. Whilst the percentage remains low and the quality of data is variable it is nevertheless a positive step forward with many service areas routinely reporting. This will be an area of focus for the CFS co-ordinators in 2020/21. Training that was to be facilitated by the CSA for staff across all service areas was unfortunately postponed due to Covid-19 however this will be provided virtually in 2020/21.

Throughout 2019/20 the Customer Feedback and Engagement Team has been proactively monitoring the number of complaints that are left open or unsolved on the CRM database and this has resulted in the number of complaints showing as outstanding at 6 months reducing from 6.6% in 2018/19 to 2.4% in 2019/20. This work will continue with the expectation that the timeliness of complaint handling will improve over the coming years. To assist this the Customer Feedback and Engagement team will be liaising with customer care in relation to the development of a new customer feedback system which can be tailored to meet the requirements of the Council and improve the flexibility of the system particularly for frontline services.

Moving forward the Customer Feedback and Engagement Team will continue to support service areas with their management of Customer Feedback with more focus on using available data to improve performance. Whilst improvements in some areas have been slow I hope this report will evidence the journey that has been made in 2019/20 by the Customer Feedback Team engaging successfully with service areas and improving the quality of data that is available on feedback received from our customers.

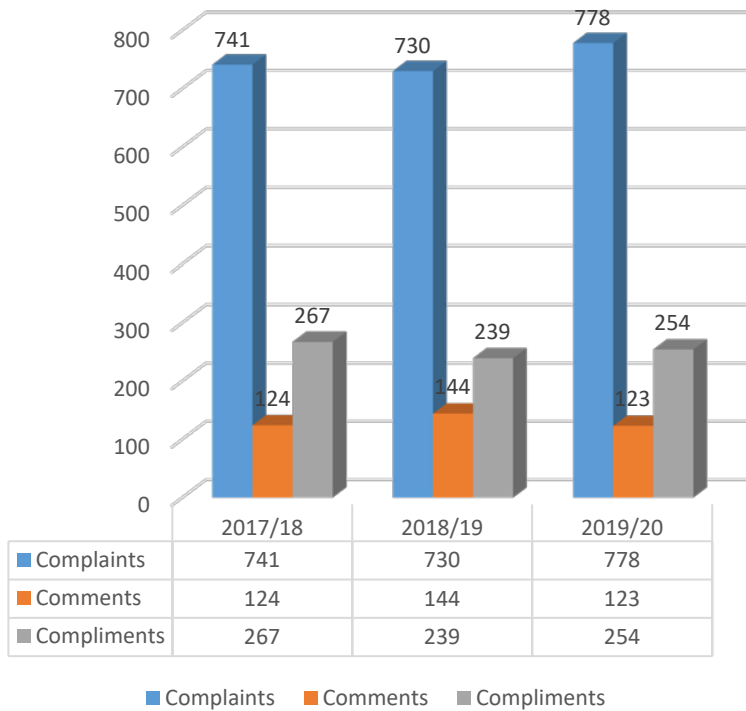
Jayne Thomas
Service Improvement, Customer Feedback and Engagement Manager

SUMMARY OF CUSTOMER FEEDBACK FOR 2019/20

Service Area	Complaints by Stage		Total complaints	Comments	Compliments	Total
	1	2				
Arts and Theatres	2	2	4	0	3	7
Benefits	13	1	14	0	0	14
Council Tax	44	4	48	0	0	48
Customer Care	35	0	35	4	28	67
Corporate Estates	6	1	7	0	4	11
Cross Service Cases (Multiple services)	44	6	50	6	20	76
Education	19	0	19	2	5	26
E-Access	2	0	2	1	0	3
ESG, Highways and Street care	215	4	219	34	126	379
Legal (including elections and insurance)	5	0	5	0	0	5
Leisure	36	1	37	8	5	50
Libraries	1	0	1	0	6	7
Parks and Countrysides'	22	0	22	10	7	39
Prosperity and Development /Housing	31	4	35	6	29	70
Public Health and Protection	38	6	44	3	9	56
Strategy/Events	5	0	5	5	5	15
Unspecified	206	6	212	39	2	253
Cases falling outside of CFS	19	0	19	5	5	29
Totals	743	35	778	123	254	1155

KEY THEMES FOR CUSTOMER FEEDBACK

Customer Feedback Annual Comparison



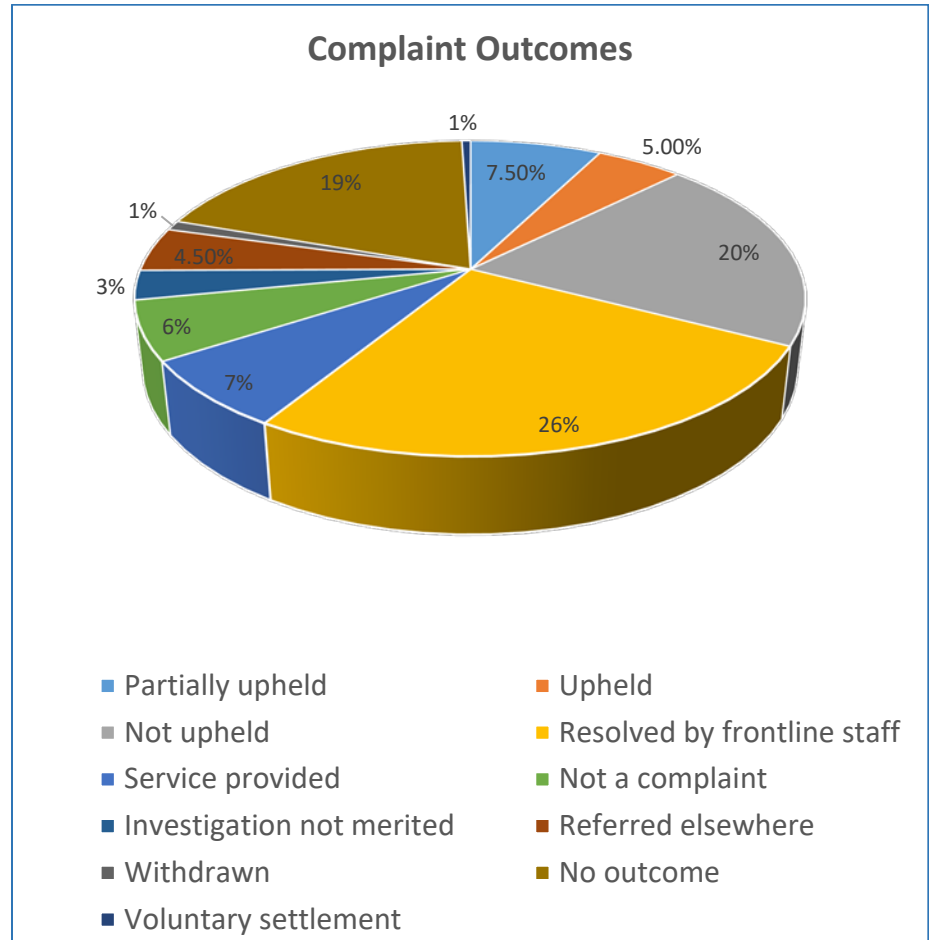
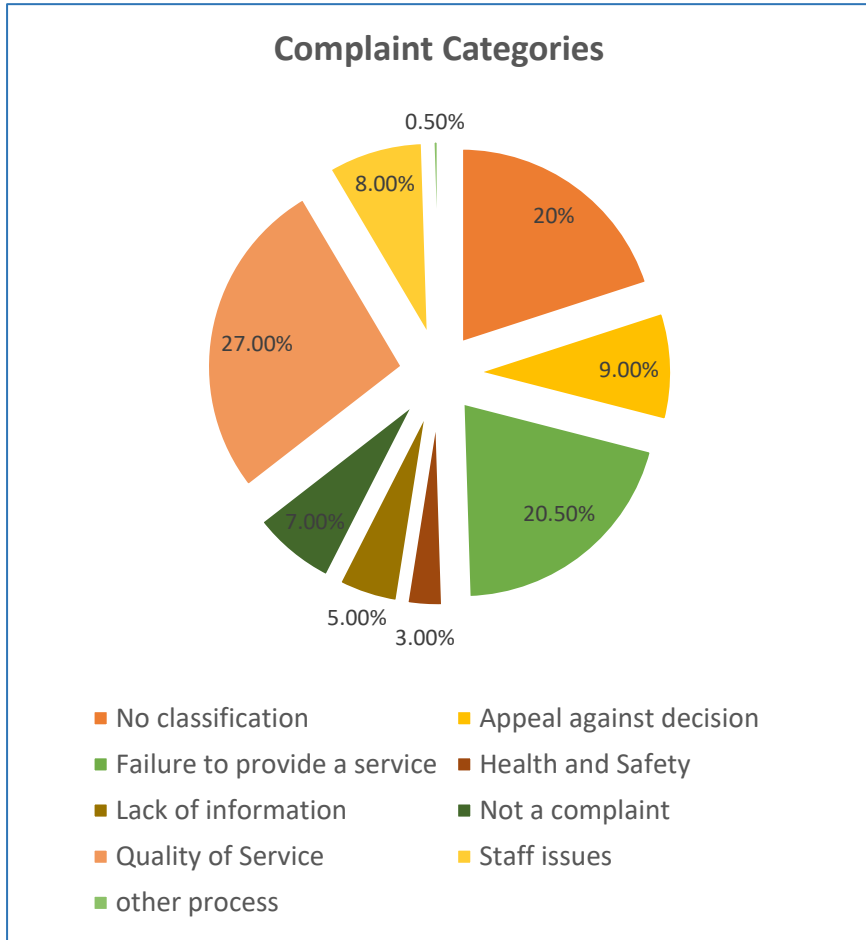
Key Themes

- A total of 1155 feedback items were logged for 2019/20. This number is slightly higher but consistent with the previous two years and is likely to be an underestimate of the actual amount of feedback received with compliments in particular being under reported.
- There has been small increase on the number of complaints received in comparison to previous years and this was anticipated with the training for staff on accurate identification and recording of complaint issues.
- 65% of feedback was received via the Councils website with only 0.7% of customers choosing to provide feedback face to face. 18.5% of customers provided feedback by telephone and 9.5% by letter. E-Mail correspondence accounted for 8.5% of the feedback received.
- 22.5% of feedback items on the CRM are not allocated to a service area and this indicates that they have not been allocated or closed properly. Further work is required on developing a more flexible system particularly for frontline services.

SUMMARY OF COMPLAINTS.

In 2019/20 the Council received 778 complaints through the Customer Feedback Scheme 35 (4.4%) of which were dealt with at Stage 2. This number remains consistent with the previous 2 years. The following charts detail the category of complaint where these were recorded on the CRM system and the recorded outcome where recorded.

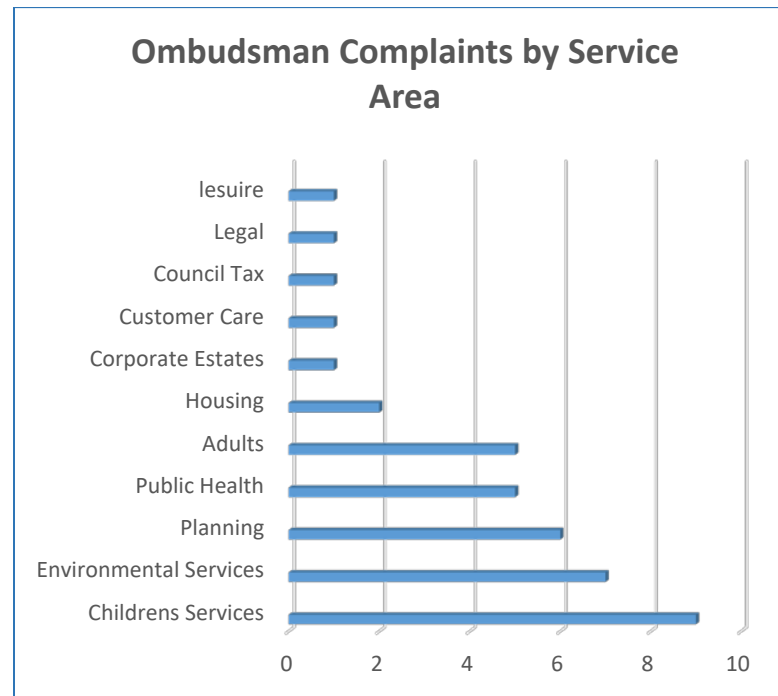
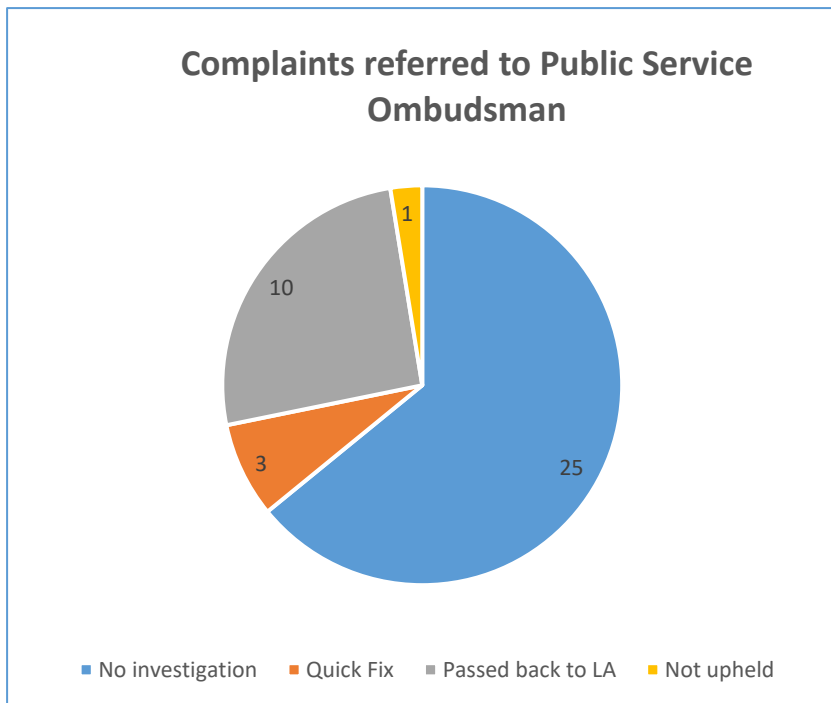
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KEY THEMES

- 70% of Stage 1 complaints were dealt with within 10 working days with 59% of Stage 2 complaints dealt with within the designated 20 working days.
- As anticipated and consistent with previous years the Environmental Services Group (ESG) received the most number of complaints making up 28% of the total recorded on the CFS. This however does not include complaints counted in the overall total that have been reallocated and dropped out of the ESG service queue. This represents 27% of the total number and so it is estimated that the true number of complaints for ESG is in excess of 50%.
- The highest number of complaints were categorised as quality of service or failure to provide a service and related to frontline services such as refuse, recycling and street care.
- 26% of complaints were resolved by frontline services. Again the total is likely to be higher and reflects the commitment of frontline staff to deal with customer dissatisfaction as quickly and efficiently as possible. Only 4.5% of complaints progressed to Stage 2 of the complaints process.
- In this reporting period and in line with Ombudsman reporting not all complaints have been categorised as Upheld or Not Upheld. Reporting for future years will be amended to enable service areas to log upheld/not upheld as well as categorising the nature of the complaint and outcome.
- In 2019/20 to ensure compliance with both legislation and internal policies all recorded complaints must identify if any issues raised relates to Welsh language, Equality or Data Protection. In 2019/20 26 complaints in total were recorded, 10 relating to data protection concerns, 6 for Welsh Language and 10 relating to equality issues. 1 equality complaint resulted in staff training regarding working with the gypsy and traveling community.
- Due to changes in policy by the Public Services Ombudsman no benchmarking exercises have been possible in the second half of this reporting year. Following discussions with the PSOW this has now been resolved and it is hoped we can continue to access complaint's information from which we can identify and share learning with other Council's.
- 39 complaints were referred to the Public Services Ombudsman, details of outcomes for these complaints are detailed in the next graph.

OMBUDSMAN COMPLAINTS



KEY THEMES

- The number of Ombudsman complaints received in 2019/2020 is consistent with the number received in 2018/19.
- There are no identified themes or concerns as to a particular service area or service provision with 25 of the 38 complaints not requiring any further action.
- 14 complaints referred to the PSOW related to Social Care.
- The Ombudsman letter to the Council for 2019/20 recommends training from the Complaint’s Standards Authority and arrangements are currently being made for this to take place for staff across all service areas.

EXAMPLES OF COMPLAINTS AND SERVICE IMPROVEMENTS

Complaint area	Complaint detail	Service Improvement
Housing Advice	Complaint about delays in customers being dealt with at walk in Housing Advice centre.	Internal review of the service to be undertaken to include the views and suggestions of customers on how the service can be improved and in particular waiting times reduced.
Council Tax	Complaint regarding length of time waiting for a refund, leaving customer short of money.	The frequency of payments increased to ensure refunds provided as quickly as possible.
Heritage Services	Customer with Autistic Child complaining of poor experience of visit to Santa's Toy Mine in the Heritage Park.	Relevant training on autism to be provide to all relevant staff including seasonal employees irrespective of length of employment contract. Parent to be involved directly in sharing her view on how attraction can be improved for users with autism.
Crosscutting	Complaint regarding lack of knowledge of customer advisor on the purchasing/general advice relating to residential parking permits.	All advisors advised that any for any future queries customers should be directed to the policy available on the website thus ensuring correct and consistent information is provided.
Leisure	Complaint from parent re. Incident where daughter refused access to pool inflatable despite her being a competent swimmer. Refusal was based on existing policy and child's age.	Policy to be reviewed to take account of child's ability and not just age when considering use of pool inflatables.
ESG rubbish/litter	Complaint regarding amount of litter in area (Maerdy) and need for more bins	More litter bins provided in area.
Crosscutting	Complaint regarding misinformation given by customer advisor regarding Discretionary Housing Payments	Customer Advisors to receive training on the DHP policy to ensure accurate advice and information is provided in the future.
Education	Complaint regarding delay in responding to a query re. college funding	Improvements made to CRM in ensuring information is allocated correctly. Feedback team updated funding arrangements that are within the remit of career Wales and not the Council.
Regeneration and Planning	Complaint regarding involvement of surveyor in Housing Grant application.	All staff reminded of correct process in offering another surveyor where urgent planning request received and allocated survey unavailable.

EXAMPLES OF COMMENTS AND COMPLIMENTS

Service Area	Detail of Compliments (Total received 254) Comments (Total received 123)
Education	<i>Thank you very much indeed. I very much appreciate your help and it is a breath of fresh air to deal with someone so helpful. Hopefully this will assist xxxx with her statement process in Powys.</i>
Customer Care and ESG	<i>Mrs xxxx would like to thank the Contact Centre Advisor who arranged for her large bin to be swapped to a small bin along with the crew members who carried out the exchange. She contacted us earlier today & said that the exchange has already taken place</i>
Recycling and Waste Services	<i>I visited the Bryn Pica (Llwydcoed) community recycling centre at the weekend and I was very grateful to receive help unloading my car from one of the site operatives. He was extremely pleasant and went out of his way to help me on 2 separate occasions on Saturday and this was very much appreciated - this young man is a credit to your team. Please pass on my thanks to him via his line manager.</i>
Corporate Estates	<i>I, and my classmates, were very impressed by the modern facilities and equipment, it was the original school building, where we spent our own school days that made the greatest impression. The sensitive and extensive restoration work has produced a wonderful reminder of times past and an important memorial to the academic heritage of the area. (Tonyrefail Community School)</i>
Crosscutting	<i>Hi I wish to complement your Customer Service, Licencing and Street Works team for helping me complete an application for a container to be located in the Maerdy Area. We at TCMS are working with Trivallis on Maerdy Road. All the staff were helpful, informative and called back when they said they would. Thanks for your help and assistance.</i>
Arts and Theatres	<i>We attended the pantomime today. Can you please pass on our thanks for an excellent performance and arrangements (inside and outside the venue). We used to visit the Grand annually until last year when we moved to visiting the Coliseum (regret not moving much sooner). The quality of your performances and arrangements makes the visit much more enjoyable for all involved.</i>
Housing Advice	<i>I would just like to thank xxxx from housing for all the help he has given me recently during a very stressful and difficult time. He has gone above and beyond to help me and find a solution for me. xxxx thank you so much from the bottom of my heart</i>

FUTURE DEVELOPMENTS AND PRIORITIES

The Customer Feedback and Engagement Team will continue to review the effectiveness of the Customer Feedback Scheme ensuring that the Council not only provide customer focused services but also use feedback received to both understand our customers' needs and to develop and improve services across RCT. Below are some of the priorities for 2020/21:

Improved complaints training.

Virtual training for 40 key staff across all service areas will be held in the coming months and will be facilitated at no cost to the Council by the newly established Complaint's Standards Authority. The training will cover core modules including complaint handling, investigation, communication and a number of soft skills modules such as effective time management and managing difficult behaviours. It is hoped that this will improve the management of complaints by key staff, raising both the profile of complaints and an improved understanding of effective complaints resolution.

Improved reporting.

The last 12 months has seen all co-ordinators and key staff trained in effectively using the existing CRM system ensuring that all feedback items are properly re-allocated or closed. There is still work to be done to improve the existing CRM system to ensure that accurate information is transferred to any new commissioned system and that any new system has the flexibility to meet the needs of frontline services. New reports will be developed to monitor set performance measures around timescales and it is hoped that improved performance data can be made available to individual service areas by 2021/22.

Public facing information.

The highest percentage of feedback items are received through the Council's website and whilst this is positive not all residents of RCT will have internet access. The Digital RCT plan* identifies that in RCT '41,500 (22.5%) adults do not use the internet regularly and are considered digitally excluded'. Age UK highlight that older people are more likely to not have internet access and are potentially more isolated and vulnerable than some other groups within the community. It is therefore important that the Council offer a range of mechanisms to enable **all** customers to use the Customer Feedback Scheme. In light of this as well as improved web information, public information will be provided in key sites across RCT over the coming year.

Improved customer feedback.

As the Customer Feedback Scheme develops and we promote the Council as a 'learning organisation' it is important that we consider how we effectively communicate to customers through the 'You said We did' platform. Further discussions will take place with relevant officers in relation to improving in this area in 2020/21.